Dear APEX Entrant:

Thank you for participating in APEX 2004, the sixteenth annual awards program recognizing excellence in publications work by professional communicators. APEX Awards are based on excellence in graphic design, editorial content and the ability to achieve overall communications excellence. APEX Grand Awards honor the outstanding works in each main category, while APEX Awards of Excellence recognize exceptional entries in each of the sub-categories.

With close to 5,500 entries, competition was exceptionally intense. 100 Grand Awards were presented to honor outstanding work in all of 11 major categories, with 1,667 Awards of Excellence recognizing exceptional entries in most of 109 subcategories.

The panel of judges for APEX 2004 included John De Lellis, Concepts Editor and Publisher, Carolyn Mulford, Senior Evaluatator for the Publication Evaluation Program and Senior Writer & Editor of Writing That Works, Christine Turner, Contributing Editor of Writing That Works, and Bill Londino, Consulting Editor of Writing That Works.

The APEX 2004 award winners are listed on the following pages. If you won an Award of Excellence, it is enclosed and shown in this Winners’ List. Grand Awards also are shown, but are being shipped under separate cover.

Should you wish to order additional award certificates—to recognize co-workers, colleagues or vendors who helped prepare a winning entry—see the order form on the back page of this brochure.

If your entry did not win an award this year, please accept our thanks for participating, and our best wishes for success in next year’s APEX Competition.

Cordially,

John De Lellis
Editor & Publisher

Helping communicators write, edit and manage more effective business publications
How were awards presented?
APEX 2004 awards were based on excellence in graphic design, editorial content and the success of the entry—in the opinion of the judges—in achieving overall communications effectiveness and excellence.

Naturally, entries in design categories were judged solely on the basis of their graphic design, and writing entries were evaluated primarily on the basis of editorial quality.

How many entries were there? How many awards were given?
5,462 entries were evaluated, in the following distribution:
Newsletters: 793; Magazines & Journals: 789; Magapapers & Newspapers: 181; Annual Reports: 322; Brochures, Manuals & Reports: 607; Video & Electronic Publications: 190; Web & Intranet Sites: 528; Campaigns, Programs & Plans: 329; Writing: 884; Design & Illustration: 593; Special Publications: 246.

A total of 100 APEX Grand Awards were presented in 11 major categories to honor the outstanding works in those categories. 1,667 APEX Awards of Excellence recognize excellence in 109 individual categories.

For the number of awards presented in each main category, please refer to the list of winning entries on the following pages.

How competitive were the entries?
Very. Each year, the quality of entries increases. Overall, this year’s entries displayed an extraordinary level of quality. The APEX judges saw only the most promising publications that professional communicators could enter. From them, they had the truly difficult task of selecting the award-winning entries.

Did low-budget entries stand a chance?
Yes. Many of the winning entries in APEX 2004 were inexpensively produced. The APEX judges often were more impressed by the quality of creative ideas and concepts shown by entries than they were by the expense entailed in their execution.

Many of the award-winning entries in this and earlier APEX competitions are classic examples of good ideas, imaginatively executed, despite limitations due to tight budgets, limited resources and small staff.

Who are the APEX judges?
The panel of judges included John De Lellis, Concepts Editor & Publisher, Carolyn Mulford, Senior Evaluator for the Publication Evaluation Program and Senior Writer & Editor of Writing That Works, Christine Turner, Contributing Editor of Writing That Works: The Business Communications Report, and Bill Londino, Consulting Editor of Writing That Works.

What does Communications Concepts, the APEX sponsor, do?
Communications Concepts, Inc. helps publishing, PR and marketing professionals improve publications and communications programs through a series of focused services:
■ Concepts also sponsors PEP, the Publication Evaluation Program and publishes www.writingthatworks, a Web site for business writers and communicators. In addition, Concepts publishes reports on business writing and communications, and provides consulting services to organizations in the communications field.

How is the list of winning entries organized?
Grand Award winners are listed by main category. Award of Excellence winners are listed within each subcategory, alphabetically by organization. Winning entries from individuals are listed alphabetically by last name at the beginning of each subcategory.

How can I order more award certificates?
See the order form on the outside back cover to order additional certificates for co-workers, supporting vendors or clients. Or download a pdf order form from http://www.apexawards.com.
GRAND AWARDS

Newsletters

FOR PROFIT

Language Tips
Baxter Publishing
Hilversum, The Netherlands

Kay Fahlstrom
Institutional Insights™
Charles Schwab
San Francisco, CA

Dallas Children's Hospital
Web Site for Parents
Children's Medical Center
of Dallas and
Health Ink & Vitality
Communications
Yardley, PA

Maggie Neilson
Unitus Newsletter
Unitus
Redmond, WA

FOR PROFIT SMALL OFFICE

Peter D. Birt
Front Lines
Ontario Nurses’ Association
Toronto, ON

Marketing and Public Relations Department
Healthy Living
E-mail Newsletter
Somerset Medical Center
Somerville, NJ

Magazines & Journals

FOR PROFIT

Carl E. Crider
Infiniti Competitive Edge,
December 2003
Crider Associates
Encinitas, CA

Paul H. Green
The Green Sheet,
Issue 03:10-01
The Green Sheet, Inc.
Rohnert Park, CA

American Spirit, Daughters of the American Revolution
Magazine
Hammock Publishing
Nashville, TN

Cheryl Budd
Workers Compensation Issues Report
NCCI Holdings, Inc.
Boca Raton, FL

T. Rowe Price Investor - December 2003
T. Rowe Price and SmartMoney Custom Solutions
New York, NY

FOR PROFIT SMALL OFFICE

Alison Weaver, Jerry Jackson,
Sally Hulick, Mary Humphrey
FMI Quarterly
FMI Corporation
Raleigh, NC

NONPROFIT

Cleveland Clinic Magazine
Cleveland Clinic
Cleveland, OH

Will Keener
Sandia Technology; Homeland Security
Sandia National Laboratories
Albuquerque, NM

University of San Francisco Office of Publications
USF magazine
University of San Francisco
San Francisco, CA

NONPROFIT SMALL OFFICE

Rebecca Maxon
FDU Magazine Online,
Spring 2003
Fairleigh Dickinson University
Teaneck, NJ

Internal Auditor
The Institute of Internal Auditors, Inc.
Altamonte Springs, FL

Magazines & Journals

FOR PROFIT

Clarissa Felts
Lowe's Lowedown
Lowe's Companies, Inc.
Mooresville, NC

FOR PROFIT SMALL OFFICE

Gary Halpern
PhotoMedia - Spring/Summer 2003,
The Art of the Landscape
The PhotoMedia Group, Inc.
Seattle, WA

NONPROFIT

Sandia Lab News Staff
Sandia Lab News - Columbia
Sandia National Laboratories
Albuquerque, NM

Barbara Hurley
UMDNJ Research
University of Medicine & Dentistry of New Jersey
Newark, NJ

NONPROFIT SMALL OFFICE

Roger Goode
Center View,
November/ December 2003
Dartmouth-Hitchcock Medical Center
Lebanon, NH

PACE Office
AAW: Wright Now
NASA Dryden Flight Research Center
Edwards, CA

Annual Reports

FOR PROFIT

Ronald McDonald House Charities 2002 Annual Report
Imagination Publishing
Chicago, IL

Becky Whitelock and Sarah Smarrelli
NOVEC - 2003 Annual Report
Northern Virginia Electric Cooperative (NOVEC)
Manassas, VA

FOR PROFIT SMALL OFFICE

Peggy Lents
2002 First Banks, Inc.
Business Review
Lents & Associates LLC
St. Louis, MO

NONPROFIT

John Rodgers
PREPARE ...
RESPOND - 2003 Annual Report
American Red Cross
Washington, DC

Audrey Graham
2003 Annual Report
Arthritis Foundation
Atlanta, GA

Reece Quinones
Voices
Association for Supervision and Curriculum Development
Alexandria, VA

Sarah Haley
Jefferson County Public Schools Annual Report
Jefferson County Public Schools
Louisville, KY
C. M. Gent
2003 Annual Report
Kissimmee Utility Authority
Kissimmee, FL

Joanie Erickson
A Day in the Life of a Physician
NorthBay Healthcare
Fairfield, CA

Wes Pedersen
Public Affairs Review
The Public Affairs Council
Washington, DC

Chris M. Gent
2003 Annual Report
Kissimmee Utility Authority
Kissimmee, FL

Joanie Erickson
A Day in the Life of a Physician
NorthBay Healthcare
Fairfield, CA

Wes Pedersen
Public Affairs Review
The Public Affairs Council
Washington, DC

Brochures, Manuals & Reports

FOR PROFIT
Tech Lighting
Consumer Catalog
ABS Graphics, Inc.
Addison, IL

Wells Fargo Institutional
Trust Image Brochure
Wells Fargo Institutional
Trust Services
May Advertising
and Design, Inc.
Minneapolis, MN

FOR PROFIT SMALL OFFICE
K. Scott Jenkins,
J. Scott Graham and
Elizabeth C. Hunter
Blue Ridge Parkway -
America's Favorite Journey
Great Scott Design
Johnson City, TN

FOR PROFIT SMALL OFFICE
Brian Bush
www.naturephotographermag.com
Nature Photographer
Publishing Co., Inc.
Lubec, ME

Elizabeth Fordham
Sidelights.com Site
Content and Plan
Quill & Ink
Houston, TX

FOR PROFIT SMALL OFFICE
Timothy Clave and
Titiian Scholtemeyer
Toyota 4WD Simplified e-Learning Module
Major Media, Inc.
Solana Beach, CA

FOR PROFIT SMALL OFFICE
LifeBridge Health
Marketing Staff
HR Recruitment Video
LifeBridge Health
Baltimore, MD

FOR PROFIT SMALL OFFICE
UTTC Student Orientation
and Handbook
UT TeleCampus
Austin, TX

Web & Intranet Sites

FOR PROFIT
Jim Sexton
HGTv.com
HGTv.com
Knoxville, TN

Elisa Liehr
Lexus eShowroom
Liehr Marketing &
Communications, Inc.
Rolling Hills Estates, CA

Janel C. Patti
NJ WINS Web Site
The Marcus Group, Inc.
Secaucus, NJ

CEDU
Parthenon Publishing
Nashville, TN

FOR PROFIT SMALL OFFICE
Campbell Soup Company
Benefits Enrollment Kit
Cataleno & Company
Mooresown, NJ

NONPROFIT
Sheri Rush
Lehigh Valley Hospital
Lehigh Valley Hospital, Marketing & Public Affairs
Allentown, PA

NONPROFIT
Smoking Isn't Kool -
www.sik.ca
Region of Peel - Peel Health
Brampton, ON

NONPROFIT SMALL OFFICE
Martha S. Burbeck
Westminster Presbyterian Church
Westminster Presbyterian Church
Ann Arbor, MI

Campaigns, Programs & Plans

FOR PROFIT
George Thomas and
Michelle DeViva
Siemens “Choose Well,
Use Well” Health Care
Consumerism Campaign
Mercer Human Resource Consulting
New York, NY

Allison Raskin
The North American Coal
Corporation – Don’t Be Scared of the Bear
The Vanguard Group
Malvern, PA

FOR PROFIT SMALL OFFICE
Campbell Soup Company
Benefits Enrollment Kit
Cataleno & Company
Mooresown, NJ

NONPROFIT
Peter Banks
American Diabetes Association
Publication Program
American Diabetes Association
Alexandria, VA

Kimberly Minnick
B. Good, The Compliance Guy
Horizon Blue Cross Blue
Shield of New Jersey
Newark, NJ
NONPROFIT SMALL OFFICE

Jerry Circelli
American Paint Horse Educational Outreach
American Paint Horse Association
Fort Worth, TX

Cynthia Sax
City of Houston Total Publication Program
City of Houston, Human Resources, Communications Division
Houston, TX

DAR Public Relations Department
“The New DAR” Daughters of the American Revolution
Washington, DC

Jill Caseria
“Personal and Powerful” – Fairfield University’s Undergraduate Admission Package
Fairfield University
Fairfield, CT

Spencer Rogers, David Nash and Ann Green
“The Dune Book” North Carolina Sea Grant Raleigh, NC

Writing

FOR PROFIT

Robert Morgan
Book Beat: Two Shots and You Are Free Hemispheres Greensboro, NC

Ellen Smith
Zero Tolerance for Workplace Violence, Sexual Harassment? Not at MSHA. Mine Safety and Health News Pittsford, NY

FOR PROFIT SMALL OFFICE

Kevin Kaminski
Back in the Race – Palm Beach Illustrated, January 2003 Palm Beach Illustrated West Palm Beach, FL

Henry W. Singer
Manifest Destiny Slack Inc. Thorofare, NJ

Connie Totten-Oldham
Outreach Articles U.S. Postal Service Arlington, VA

FOR PROFIT SMALL OFFICE

Ranger Kidwell-Ross
Sweeping Around the World – Europe American Proofreading Company
Bow, WA

Disney Newsreel Presentation Series
The Walt Disney Company Burbank, CA

Charles A. Mess
A Journey Into Darkness Word Worth
East Aurora, NY

NONPROFIT

Tina Hay
The Penn Stater Magazine, July/August 2003 – “Brave Heart” Penn State Alumni Association University Park, PA

Naseem Stecker
Sex Offender Registry Raises Complex Legal Issues State Bar of Michigan Lansing, MI

VFW Magazine Staff
Korean War Series Veterans of Foreign Wars Kansas City, MO

NONPROFIT SMALL OFFICE

Patricia L. Harman
Cleaning & Restoration Magazine – Saving the Irreplaceable Cleaning & Restoration / ASCR International Cockeysville, MD

Design & Illustration

FOR PROFIT

Dana Sullivan
Costco Wholesale Today – September 2003 Costco Wholesale Issaquah, WA

Randi Karabin
The Ritz Carlton Magazine – Stepping Out in Santiago McMurry Phoenix, AZ

Matt Petersen
Yards Ahead Meredith Integrated Marketing
New York, NY

FOR PROFIT SMALL OFFICE

Mark Feldman and Joan Hamby
Trade Show Executive Magazine
Trade Show Executive Magazine, Inc.
Torrance, CA

NONPROFIT

Bussolati Associates
Executive Update – October 2003 Cover Executive Update Magazine, GWSAE
Washington, DC

Irina Stepanova
NAM Member Resource Guide National Association of Manufacturers
Washington, DC

Scott Harris
Principal Leadership National Association of Secondary School Principals Reston, VA

David Ciommo
Amazon Region Protected Areas (ARPA) Pocket Folder World Wildlife Fund
Washington, DC

NONPROFIT SMALL OFFICE

Mary Kate Carlton, MSMI
Hughston Health Alert – Volume 15, Number 4, Fall 2003 Hughston Sports Medicine Foundation Columbus, GA

Seth J. Katzen
Building community … every day Jewish Federation of Palm Beach County West Palm Beach, FL

Special Publications

FOR PROFIT

Erie Insurance Multimedia Archive Erie Insurance Group Erie, PA

Rick Crossland

FOR PROFIT SMALL OFFICE

No Awards Presented.

NONPROFIT

Robert Blake
Engineering: Go For It! American Society for Engineering Education Washington, DC

Ray Cauchi
MPM Foundation “Campaign for Mease” Fundraiser Booklet BayCare Health System Clearwater, FL

Patrick Kane
“Are We Ready?” – Terrorism Response Campaign Conemaugh Health System Johnstown, PA

NONPROFIT SMALL OFFICE

No Awards Presented.
AWARDS OF EXCELLENCE

Newsletters

1. Newsletters - Printed

Steve Janack
Albany-Colonie Regional Chamber of Commerce
Albany, NY

Scott Andersen
Alticor, Inc.
Ada, MI

Ann Sammon
American Institute of CPAs
New York, NY

Gerri B. Chanel
American Institute of CPAs
Jersey City, NJ

William Moran
American Institute of CPAs
Jersey City, NJ

Eagle Times Reporters
Andover Elementary Middle School
Andover, NH

Brad Pokorny
Bahá’í International Community
New York, NY

Bill Beckenhauer
Beckenhauer Construction, Inc.
Norfolk, NE

Steve Hammons and Susan Metz
Blue Cross Blue Shield of Arizona
Phoenix, AZ

Publications Group
Boston University Office of Development and Alumni Relations
Boston, MA

Patrick Brettingen
Bowling Headquarters
Greendale, WI

Dr. Dana M. Barry
CAMP / Clarkson University
Potsdam, NY

Holly Spence Sasso
Center for Educational Networking
Charlotte, MI

Amber Devin
Century 21 Real Estate Corporation
Parsippany, NJ

Kay Fahlstrom
Charles Schwab
San Francisco, CA

Documentation Team
Children’s Hospital Boston
Boston, MA

Cheryl Fridley
Circle City Church
Indianapolis, IN

Classroom Connect
Brisbane, CA

R. Craig Sautter
College Bound Publications, Inc.
Evanston, IL

Mike Prejna
College of Continuing Studies, Kent State University
Kent, OH

Matthew Sigafoose
Commissioned Officers Association of the U.S. Public Health Service
Landover, MD

Mary Barr
Community Health Network
Boston, MA

Lisa Flick
Compass Group, Inc.
Amelia Island, FL

Ian L. Cordes
Corecare Associates, Inc.
West Palm Beach, FL

Wendy Orfan
Dean Health Plan
Boston, MA

William M. Derrick
Derrick Companies
New Richmond, WI

Richard A. Belle
Design-Build Institute of America
Washington, DC

Diane Lamb and Dan Quinn
ESPN
Bristol, CT

John Sandy
High Real Estate Group
Lancaster, PA

Laura T. DuPont
Holyoke Public Schools
Holyoke, MA

Chandler Wilson
Hospital for Special Surgery - Education Division
New York, NY

Paula Jaworski
The Humane Society of the United States
Gaithersburg, MD

Communications Team
IBACOS, Inc.
Pittsburgh, PA

Public Affairs Department
Idaho Housing and Finance Association
Boise, ID

Kathleen Gatens
Idaho National Engineering and Environmental Laboratory
Idaho Falls, ID

Georgia Whidden
Institute for Advanced Study
Princeton, NJ

Jessica Kearney Heidgerken
Institutional Real Estate, Inc.
Walnut Creek, CA

Isabelle Cohen-DeAngelis
John Wiley & Sons, Inc.
Hoboken, NJ

Pamela Maurer
Lehigh Valley Hospital and Health Network
Allentown, PA

William Silverman
MAACO Enterprises
King of Prussia, PA

William M. Derrick
Derrick Companies
New Richmond, WI

Richard A. Belle
Design-Build Institute of America
Washington, DC

Ann Sullivan
NASA Ames Research Center
Moffett Field, CA

Candice Johnson
National Association of Elementary School Principals
Alexandria, VA

Mark Lesswing and Todd Costigan
National Association of REALTORS®, Center for Realtor Technology
Chicago, IL

Debby Wong
NBTY, Inc.
Ronkonkoma, NY

Therese Pramick
Northern Virginia Electric Cooperative
Manassas, VA

Optum Communications Department
Optum
Reston, VA

Emily Pelc
Per-SE Technologies
Atlanta, GA

Tamara Barto
PVHMC – The Robert & Beverly Lewis Family Cancer Care Center
Pomona, CA

Region of Peel
Brampton, ON

Wendy S. Keegan
Residential Resources Association
Longview, WA

Moses Cone Health System and Health Ink & Vitality Communications Yardley, PA
Cheri Noble  
The Sacramento Bee  
Sacramento, CA

Pat Kemper  
Sacramento Municipal Utility District  
Sacramento, CA

Mark W. Estes, ABC  
Salt River Project  
Phoenix, AZ

Patrick Milligan  
Sandia National Laboratories  
Albuquerque, NM

Technical Communications Department  
SHAZAM, Inc.  
Johnston, IA

Linda Bellio and Sue Horner  
Suncor Energy Products, Inc.  
North York, ON

Lori Dolnick and Karen O'Neill  
Thacker & Frank Communications  
Cranbury, NJ

Ann Marie R. Harvie  
U.S. Army Corps of Engineers, New England District  
Concord, MA

David C. Wagman  
U.S. Department of Energy/National Renewable Energy Labs  
Golden, CO

Jackie Stormer and Jan Sanders Stitt  
University of Alaska Fairbanks University Relations 
Fairbanks, AK

Diana Bayless  
University of Oklahoma Alumni Association  
Norman, OK

Ryan March  
Walt Disney World Co.  
Lake Buena Vista, FL

Carolyn Hammond  
Washington Hospital Center  
Washington, DC

Linda Lalande  
WellPoint  
Thousand Oaks, CA

Yankee Gas Corporate Communications  
Yankee Gas Services Company  
Berlin, CT

Christina Brune  
The Institute of Internal Auditors, Inc.  
Altamonte Springs, FL

Shelia Hopkins  
Institutional Real Estate, Inc.  
Walmart Creek, CA

Cynthia T. Jones  
Kraft Foods  
Northfield, IL

J an Ortner  
Kraft Foods  
Allentown, PA

Patricia M. Burgio  
Lancaster Central School District  
Lancaster, NY

Joanne Kitsos  
Blue Cross and Blue Shield Association  
Chicago, IL

Real Estate Communications & Public Affairs  
Cendant Corporation  
Parsippany, NJ

Holly Spence Sasso  
Center for Educational Networking  
Charlotte, MI

Planning & Development Department  
City of Las Vegas  
Las Vegas, NV

Gordon Payne  
DynMcDermott Petroleum Harahan, LA

FutureTech Consulting, Inc.  
West Conshohocken, PA

Human Resources Services - Purdue University  
West Lafayette, IN

Imagination Publishing  
Chicago, IL

Independence Blue Cross and Health Ink & Vitality Communications  
Yardley, PA

2. Newsletters - Web & Electronic

Jerry Circelli and Tracy Madison  
American Paint Horse Association  
Fort Worth, TX

Diane Cole and Doug Tolf  
Arizona Association of REALTORS®  
Phoenix, AZ

Joanne Kitsos  
Blue Cross and Blue Shield Association  
Chicago, IL

3. Newsletters - E-Mail

Carrie Nelson  
Medtronic  
Minneapolis, MN

Lori Block and Wade Johnson  
Mellon  
San Francisco, CA

Thomas F. Wynn, III  
National Association of Securities Dealers  
Washington, DC

Craig S. Roberts, M.D.  
Orthopaedic Trauma Associates  
Louisville, KY

Jennifer Weber  
Penton Custom Media  
Cleveland, OH

Dan Jensen  
Public Radio International  
Minneapolis, MN

Barry Bealer  
Really Strategies  
Lansdale, PA

Noel Fletcher  
Sandia National Laboratories  
Albuquerque, NM

Sony Electronics, Inc.  
Park Ridge, NJ

J an Lucas  
Towson University  
Towson, MD

Michelle Atkinson  
UT TeleCampus  
Austin, TX

Fred Stringfellow, CAE  
Web Sling & Tie Down Association  
Bel Air, MD

Molly A. Luffy, MBA  
Work Ethic Wizard  
Hilliard, OH

This Week in Total Rewards Production Team  
WorldatWork  
Scottsdale, AZ

J im Sexton  
Xcel Energy  
Minneapolis, MN

Steve Janack  
Albany-Colonie Regional Chamber of Commerce  
Albany, NY

Marnie Kramarich  
Ariad Custom Communications  
Toronto, ON

Brad Holt  
Document Management Industries Association  
Alexandria, VA

J im Sexton  
HTGTV.com  
Knoxville, TN

Blanche McGurr  
IEEE  
New York, NY

Loretta Clodfelter  
Institutional Real Estate, Inc.  
Walmart Creek, CA

Communications and Marketing Mortgage Bankers Association  
Washington, DC
Jeffrey Sheppard and Elizabeth Guerard
National Association of Student Financial Aid Administrators
Washington, DC

e-Support Newsletter Team
PPC
Fort Worth, TX

Felicia Crowel
Roche Diagnostics
Indianapolis, IN

Howard Kercheval
Sandia National Laboratories
Albuquerque, NM

Tim Fulton
TCF Business Development
Atlanta, GA

Debbie Weil
WordBiz Report
Washington, DC

Linda Bell
Xerox Global Services
Rochester, NY

4. Custom-Published Newsletters

Campbell-Ewald Publishing
Warren, MI

Ian L. Cordes
Corecare Associates, Inc.
West Palm Beach, FL

Diablo Custom Publishing
Walnut Creek, CA

Paula R. Frey
General Learning Communications
Northbrook, IL

Hammock Publishing
Nashville, TN

Jeffrey L. Sterner
High Construction Company
Lancaster, PA

Julie Steele
Hill Physicians Medical Group, Inc.
San Ramon, CA

Branded Publications
Pace Communications, Inc.
Greensboro, NC

Elizabeth Pasciucco
Putnam Investments
Boston, MA

Lisa Greathouse
Travers Collins & Company
Chino Hills, CA

Employee Communications
The Walt Disney Company
Burbank, CA

5. Newsletter Writing

Reginald Davis, Kate Swift and Danial Kim
American Bar Association Journal
Chicago, IL

William Moran
American Institute of CPAs Jersey City, NJ

Internal Communications Department
Ameriquest Mortgage Company
Orange, CA

Lisa Machado
Ariad Custom Communications
Toronto, ON

Kay Fahlstrom
Charles Schwab San Francisco, CA

Linda Farmer
City of Tacoma Environmental Services
Tacoma, WA

Sarah K. Riehl
The Cleveland Museum of Natural History
Cleveland, OH

Marketing Department
Coldwell Banker Barbara Sue Seal Properties
Portland, OR

Donna Patané
Costco Wholesale
Issaquah, WA

Lisa Bouaoud
Council on Foundations
Washington, DC

Jill Smith
Entergy Nuclear - Waterford 3 Nuclear Power Station
Kilgona, LA

Harvey Simon, MD
Harvard Health Publications
Boston, MA

Marie Stapleton
KPMG
Boston, MA

Shirley Williams
Legal Counsel for the Elderly
Washington, DC

Pamela Maurer
Lehigh Valley Hospital and Health Network
Allentown, PA

Strategic Messaging and Communications Team
Lexmark International, Incorporated
Lexington, KY

Farzana Logan
Logan Communications
Vancouver, BC

Helen M. Grady, Ed.D.
Mercer University Center for Excellence in Engineering Education
Macon, GA

NOMOTC’s Notebook – Education Department
National Organization of Mothers of Twins Clubs, Inc.
Thompson Station, TN

Barbara Delorio
North Bronx Healthcare Network
Bronx, NY

Marsha Lidskin
Northbrook Park District
Northbrook, IL

Gerry deSimas, J r. and Deborah Beauchamp
Northeast Utilities Systems
Berlin, CT

Alison Smith
PSGS at the NOAA Coastal Services Center
Charleston, SC

Internal Communications Department
Putnam Investments
Andover, MA

Cameron Burns
Rocky Mountain Institute
Snowmass, CO

Patrick Milligan
Sandia National Laboratories
Albuquerque, NM

Sony Electronics, Inc.
Park Ridge, NJ

Annamarie G. DeCarlo
Washington Hospital Center
Washington, DC

6. Newsletter Design & Layout

Tracie Bullis
Arthritis Foundation
Atlanta, GA

Tamara Mason
Canadian Blood Services
Ottawa, ON

Diablo Custom Publishing
Walnut Creek, CA

Health Newsletters Direct
Evanston, IL

Pamela Maurer
Lehigh Valley Hospital and Health Network
Allentown, PA

Karen Ponischil
Moonlight Design Group
Charlotte, NC

Kim Shopper
North Kansas City Hospital
North Kansas City, MO

Parthenon Publishing
Nashville, TN
<table>
<thead>
<tr>
<th>Name</th>
<th>Company and Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mary Rongyos</td>
<td>Say What?! Akron, OH</td>
</tr>
<tr>
<td>The Walt Disney Company</td>
<td>Employee Communications Burbank, CA</td>
</tr>
<tr>
<td>Lynn Craska and Nick Brenia</td>
<td>4SURE Trumbull, CT</td>
</tr>
<tr>
<td>Mary A. Beegle</td>
<td>Friends Cove Mutual Insurance Company Bedford, PA</td>
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<tr>
<td>Fulcrum Associates, Inc.</td>
<td>Amherst, NH</td>
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<tr>
<td>Renee Smith Besel and Katie Kaplan</td>
<td>Health Alliance Medical Plans Urbana, IL</td>
</tr>
<tr>
<td>J eff Mickler</td>
<td>Jacob White Construction Co.</td>
</tr>
<tr>
<td>Merrilee Potdar</td>
<td>Kraft Foods North America, Inc.</td>
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<tr>
<td>Patricia M. Burgio</td>
<td>Lancaster Central School District</td>
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<tr>
<td>J ulie Wiernik</td>
<td>Lexicom Publishing Group</td>
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<td>Dustin R. J ones</td>
<td>Loma Linda University</td>
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<tr>
<td>Jeanne Wagner</td>
<td>Marcotte Wagner Communications</td>
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<tr>
<td>Catherine K. Brown</td>
<td>Miami University – Physical Facilities Department Oxford, OH</td>
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<tr>
<td>Paul Montgomery</td>
<td>National Fruit Product Company, Inc.</td>
</tr>
<tr>
<td>Wendy Romano</td>
<td>Philadelphia College of Osteopathic Medicine Philadelphia, PA</td>
</tr>
<tr>
<td>Gerry Schmidt</td>
<td>Precision-Aire, Inc.</td>
</tr>
<tr>
<td>Cordelia Anderson and Sarah Poole</td>
<td>Public Library of Charlotte &amp; Mecklenburg County Charlotte, NC</td>
</tr>
<tr>
<td>Melinda Grismer</td>
<td>RCI Carmel, IN</td>
</tr>
<tr>
<td>Laura Graves</td>
<td>SCORE Association</td>
</tr>
<tr>
<td>Connie Totten-Oldham</td>
<td>U.S. Postal Service</td>
</tr>
<tr>
<td>Margaret Coleman</td>
<td>Waterloo Region District School Board</td>
</tr>
<tr>
<td>Lisa Fleetwood</td>
<td>1-800-DENLIST Los Angeles, CA</td>
</tr>
<tr>
<td>Nancy L. Rodibaugh</td>
<td>Human Resources Services – Purdue University West Lafayette, IN</td>
</tr>
<tr>
<td>Pamela Schumacher</td>
<td>J CAHO Oakbrook Terrace, IL</td>
</tr>
<tr>
<td>Elisa Liehr</td>
<td>Liehr Marketing &amp; Communications, Inc. Rolling Hills Est., CA</td>
</tr>
<tr>
<td>E. Lisa Moses</td>
<td>The Mallard Group Simcoe, ON</td>
</tr>
<tr>
<td>Becky Kesner</td>
<td>National Association of Elementary School Principals Alexandria, VA</td>
</tr>
<tr>
<td>Parthenon Publishing</td>
<td>Nashville, TN</td>
</tr>
<tr>
<td>Jeanie Lunsford</td>
<td>Omedtix Portland, OR</td>
</tr>
<tr>
<td>Cynthia Sty</td>
<td>St. Vincent Hospital</td>
</tr>
<tr>
<td>Greg Sandler</td>
<td>ThinkGlobal Incorporated Northampton, MA</td>
</tr>
<tr>
<td>Lisa Fleetwood</td>
<td>1-800-DENLIST Los Angeles, CA</td>
</tr>
<tr>
<td>Gail C. Gray</td>
<td>Cleveland Utilities Cleveland, TN</td>
</tr>
<tr>
<td>Elizabeth Plowe</td>
<td>Continuum Health Partners New York, NY</td>
</tr>
<tr>
<td>David W. Wood</td>
<td>Deering, NH</td>
</tr>
<tr>
<td>Becky Nagy</td>
<td>Delta Dental Plan of Michigan Lansing, MI</td>
</tr>
<tr>
<td>Barbara Kousens</td>
<td>Fairfax County Park Authority Fairfax, VA</td>
</tr>
<tr>
<td>Mary. A. Beegle</td>
<td>Friends Cove Mutual Insurance Company Bedford, PA</td>
</tr>
<tr>
<td>Anne Reynolds</td>
<td>GBC Northbrook, IL</td>
</tr>
<tr>
<td>Violet Abreu</td>
<td>General Board of Pension and Health Benefits Evanston, IL</td>
</tr>
<tr>
<td>HomeWork Team</td>
<td>Halton-Peel Communications Association Oakville, ON</td>
</tr>
<tr>
<td>Renee Smith Besel and Katie Kaplan</td>
<td>Health Alliance Medical Plans Urbana, IL</td>
</tr>
<tr>
<td>J ane Whaley</td>
<td>Holstein Canada Brantford, ON</td>
</tr>
<tr>
<td>J eff Mickler</td>
<td>Jacob White Construction Co.</td>
</tr>
<tr>
<td>Merrilee Potdar</td>
<td>Kraft Foods North America, Inc.</td>
</tr>
<tr>
<td>Patricia M. Burgio</td>
<td>Lancaster Central School District</td>
</tr>
<tr>
<td>J ulie Wiernik</td>
<td>Lexicom Publishing Group</td>
</tr>
<tr>
<td>Dustin R. J ones</td>
<td>Loma Linda University Loma Linda, CA</td>
</tr>
<tr>
<td>Jeanne Wagner</td>
<td>Marcotte Wagner Communications</td>
</tr>
<tr>
<td>Ian L. Cordes</td>
<td>Corecare Associates, Inc. West Palm Beach, FL</td>
</tr>
<tr>
<td>Jim Carr</td>
<td>JCAHO Oakbrook Terrace, IL</td>
</tr>
<tr>
<td>Carol M. Porter</td>
<td>LRF Publications Palm Beach Gardens, FL</td>
</tr>
<tr>
<td>Charles L. Stock</td>
<td>Chicago, IL</td>
</tr>
<tr>
<td>Nancy L. Rodibaugh</td>
<td>Human Resources Services – Purdue University West Lafayette, IN</td>
</tr>
<tr>
<td>Pamela Schumacher</td>
<td>J CAHO Oakbrook Terrace, IL</td>
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<td>ThinkGlobal Incorporated Northampton, MA</td>
</tr>
<tr>
<td>Lisa Fleetwood</td>
<td>1-800-DENLIST Los Angeles, CA</td>
</tr>
</tbody>
</table>

7. One to Two Person-Produced Newsletters

- Employee Communications
  - AFLAC Incorporated Columbus, GA
  - Karen Guy American Healthcare Radiology Administrators Sudbury, MA
  - Michelle Lamouree Baron Companies Albany, NY
  - Sam Murray Blue Ridge HealthCare Morganton, NC
  - Christina Johnson and Joann Furse California Sea Grant La Jolla, CA
  - Syndie St. John Capstone Communications, Inc. Northridge, CA
  - C. Mark Smith City of Richland, Washington Richland, WA
  - Gail C. Gray Cleveland Utilities Cleveland, TN
  - Elizabeth Plowe Continuum Health Partners New York, NY
  - David W. Wood Deering, NH
  - Becky Nagy Delta Dental Plan of Michigan Lansing, MI

8. New Newsletters

<table>
<thead>
<tr>
<th>Name</th>
<th>Company and Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apparel Team</td>
<td>Apparel Magazine Columbia, SC</td>
</tr>
<tr>
<td>Mariah Barnes</td>
<td>Columbus Children’s Hospital Columbus, OH</td>
</tr>
<tr>
<td>Michèle Poisson</td>
<td>Communicateurs du Fauve Montreal, QC</td>
</tr>
<tr>
<td>Janice Leonard</td>
<td>ConocoPhillips Bartlesville, OK</td>
</tr>
<tr>
<td>Ian L. Cordes</td>
<td>Corecare Associates, Inc. West Palm Beach, FL</td>
</tr>
</tbody>
</table>

9. Most Improved Newsletters

<table>
<thead>
<tr>
<th>Name</th>
<th>Company and Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suzan Bianchi</td>
<td>Ariad Custom Communications Toronto, ON</td>
</tr>
<tr>
<td>Daphne Yarbrough-J ones</td>
<td>Atlantic Telephone Membership Corp. Shallotte, NC</td>
</tr>
<tr>
<td>Name</td>
<td>Organization</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>----------------------------------------------</td>
</tr>
<tr>
<td>Barbara Lewis</td>
<td>Lutheran Social Services of Michigan</td>
</tr>
<tr>
<td>Kara Daszkiewicz</td>
<td>Massachusetts Society of CPAs</td>
</tr>
<tr>
<td>Catherine K. Brown</td>
<td>Miami University – Physical Facilities Department</td>
</tr>
<tr>
<td>Michael K. Shelton</td>
<td>National Association of Elementary School Principals</td>
</tr>
<tr>
<td>Margaret Daly</td>
<td>New York Life Insurance Company</td>
</tr>
<tr>
<td>Maureen O’Grady Condon, MS</td>
<td>NEWBO</td>
</tr>
<tr>
<td>Barbara Delorio and Laura Bufano</td>
<td>North Bronx Healthcare Network</td>
</tr>
<tr>
<td>Linda Keon</td>
<td>Ontario Teachers’ Pension Plan</td>
</tr>
<tr>
<td>Beth Haiken</td>
<td>Providian</td>
</tr>
<tr>
<td>Wes Pedersen</td>
<td>The Public Affairs Council</td>
</tr>
<tr>
<td>Martin Harmon</td>
<td>Roosevelt Warm Springs Institute for Rehabilitation</td>
</tr>
<tr>
<td>Julie Hall and Daniel Strong</td>
<td>Sandia National Laboratories</td>
</tr>
<tr>
<td>J aala Bode</td>
<td>Scholastic, Inc.</td>
</tr>
<tr>
<td>Bridget DiRico</td>
<td>Sir Speedy, Inc.</td>
</tr>
<tr>
<td>Grace M. Endres</td>
<td>U.S. Postal Service</td>
</tr>
<tr>
<td>Elizabeth Simmons</td>
<td>VIA Marketing, Inc.</td>
</tr>
<tr>
<td>Leslie Maxwell</td>
<td>Visiting International Faculty Program</td>
</tr>
<tr>
<td>Watlow Electric Manufacturing Company</td>
<td>St. Louis, MO</td>
</tr>
<tr>
<td>Evonne Oxenham</td>
<td>Words’worth Publishing</td>
</tr>
</tbody>
</table>

**Magazines & Journals**

**10. Magazines & Journals - Printed**

- Marilyn Cavicchia
  - American Bar Association
  - Chicago, IL

- Annette Theuring
  - American Podiatric Medical Association
  - Bethesda, MD

- David B. Dobson
  - IEEE/AESS
  - Chevy Chase, MD

- Luc R. Pelletier, Barbara A. Simmons, Robert Stoeck and Eric Trisilla
  - National Association for Healthcare Quality
  - Glenview, IL

- National Ground Water Association
  - Westerville, OH

- Katie Mosher
  - North Carolina Sea Grant
  - Raleigh, NC

- Toyota Motor Sales
  - Torrance, CA

- Janice Fink
  - Alabama Alumni Association
  - Tuscaloosa, AL

- Darryl Gates
  - Alabama Rural Electric Association
  - Montgomery, AL

- Christine Spiegel
  - Alpha Phi International
  - Evanston, IL

- D. Ashley Carr, Jodi Lipson and the Publications Team
  - American Association of University Women
  - Washington, DC

- Danial Kim
  - American Bar Association
  - Chicago, IL

- Peter Banks
  - American Diabetes Association
  - Alexandria, VA

- Lisa Gough
  - American Orthotic and Prosthetic Association
  - Alexandria, VA

- Beth Smiley
  - American Rose Society
  - Shreveport, LA

- Sally Zakariya
  - American School Board Journal
  - Alexandria, VA

- Robert Black
  - American Society for Engineering Education
  - Washington, DC

- Stanley Wolfson
  - American Society of Plumbing Engineers
  - Chicago, IL
Nancy M. Carroll
Amputee Coalition of America
Knoxville, TN

APICS - The Educational Society for Resource Management
Alexandria, VA

TRIAL Magazine – October 2003
Association of Trial Lawyers of America
Washington, DC

Pam Chwedyk
Career Recruitment Media, Inc.
Chicago, IL

Marketing Department
Carlisle Events
Carlisle, PA

Mark Miner
Colorado State University
Fort Collins, CO

Construction Financial Management Association
Princeton, NJ

Anita Thompson
Costco Wholesale
Issaquah, WA

Monica McArthur
Costco Wholesale
Boston, MA

Mary Arnold
Credit Union Executives Society
Madison, WI

Carl E. Crider
Crider Associates
Encinitas, CA

Tom Burton
CUNA Mutual Group
Madison, WI

Joyce Kirtley
Devon Energy
Oklahoma City, OK

Elite Traveler Editorial Staff
New York, NY

Erie Insurance Group
Erie, PA

Angelo Carfagna
Fairleigh Dickinson University
Teaneck, NJ

Financial Planning Association
Denver, CO

Fox Publishing
Richmond, South Africa

Steve Towns
Government Technology Magazine
Folsom, CA

J Jacqueline Hartling Stolze
Grinnell College
Grinnell, IA

Jonathan J arashow
H. Crimson, Inc.
Spring Valley, NY

Laura Jean Whitcomb
Howling Beagle Communications
Grantham, NH

Media Branch, Road & Rec Staff
HQ AF Safety Center
Kirtland AFB, NM

Judy Giannetto-Adams, Gene Levitan, Amy Marshall
Illinois CPA Society
Chicago, IL

Michael Lester
Institutional Real Estate, Inc.
Walnut Creek, CA

Pat J ennette, APR
J ennette Communications Group
Imperial, PA

Flo Cunningham
Kent State University – Communications & Marketing
Kent, OH

Ron Clark
LOMA Resource
Atlanta, GA

Marilyn Barret and Paula Ouder
Louisiana Sea Grant College Program
Baton Rouge, LA

Office of College Communications
Malone College
Canton, OH

Anna Stashower
Medicom International
Bronxville, NY

Warren S. Lacy
Military Officers Association of America
Alexandria, VA

Alicia Chang
NAFSA: Association of International Educators
Washington, DC

Robert C. Wilson
National Amputee Golf Association
Amherst, NH

J an Umphrey
National Association of Secondary School Principals
Reston, VA

Shary Denes
National Telecommunications Cooperative Association
Arlington, VA

Kelly Johnson
PM Engineer Magazine
Bensenville, IL

J amie Rigdon
Rigdon Graphics, Inc.
Mountain Home, AR

J onathan Beverley
Running Times
Wilton, CT

Maurice Martin
Society for Technical Communication
Arlington, VA

Anne Perusek
Society of Women Engineers, SWE Magazine
Cleveland Heights, OH

Fabi W. Preslar
SPARK Enterprises
Charlotte, NC

Sharen L. Glennon
Stevens Institute of Technology
Hoboken, NJ

Angela Hickman Brady
Stratton Publishing & Marketing, Inc.
Atlanta, GA

J im Olszynski
Supply House Times
Bensenville, IL

J im Hiney
Texas Sea Grant
College Program
College Station, TX

Kaley Paris
Texas Tech University – Marketing & Promotions for Student Affairs
Lubbock, TX

Aimee Accinno, Debbie Mantler & Michael D. Clark
Verizon Retail Markets – National Sales
Windham, NH

Gail Hayes
WilliamsRandall Marketing Communications
Terre Haute, IN

J anet Robbins
Windows & .NET Magazine
Loveland, CO

Woman’s Hospital Marketing
Woman’s Hospital
Baton Rouge, LA

Integrated Media
Ziff Davis Media
New York, NY
12. Magazines & Journals - Web & Electronic

Allison Enedy
City of Virginia Beach
Virginia Beach, VA

Lori Lozinski
The College of New Jersey
Ewing, NJ

George F. Hayhoe
George Hayhoe Associates
Macon, GA

13. Custom-Published Magazines & Journals

Campbell-Ewald Publishing
Warren, MI

CAWOOD
Eugene, OR

Jeannie Ng Dubbels
The Citigroup Private Bank
New York, NY

Simon Kelly
Fluent Communications
Seattle, WA

Paula R. Frey
General Learning Communications
Northbrook, IL

H.O. Zimman, Inc. & United States Tennis Association
Lynn, MA

Michael A. Hurley
Hearst Custom Publishing
New York, NY

Imagination Publishing
Chicago, IL

Robert Frump
Merrill Lynch
Plainsboro, NJ

Paul V. Arnold
MRO Today Magazine
Fort Atkinson, WI

Parthenon Publishing
Nashville, TN

Angela Vannucci
Penton Custom Media
Cleveland, OH

J. Joseph Ulrich
Penton Custom Media
Cleveland, OH

PRISM Media Group
Carrollton, TX

Tina First
Sawchuk, Brown Associates
Albany, NY

Duncan Christy
Sky
Greensboro, NC

Angela Hickman Brady
Stratton Publishing & Marketing, Inc.
Atlanta, GA

Rick Crossland
Time, Inc. Custom Publishing
New York, NY

J. Jason Schneider
Vitality Communications
Greensboro, NC

Robert Black
American Society for Engineering Education
Washington, DC

Aldo Maragoni
California Society of Certified Public Accountants
Redwood City, CA

Shahin Shojaei
Capco
London, UK

Ruth Liljenquist
Catholic Charities USA
Alexandria, VA

Michelle McRae
Chartered Accountants of BC
Vancouver, BC

Julie K. Fix
Civil War Preservation Trust
Washington, DC

Mark Arend
Conway Data, Inc.
Norcross, GA

The Editorial Team
Executive Update Magazine, GWASAE
Washington, DC

Paul H. Green
The Green Sheet, Inc.
Rohnert Park, CA

Hammock Publishing
Nashville, TN

Tim M. Strickland
Hayes Green Beach Memorial Hospital
Charlotte, MI

14. Magazine & Journal Writing

ABA Journal Editorial Staff
ABA Journal
Chicago, IL

Ayo Msaka
Advisor Today
Falls Church, VA

Altair Advisers LLC
Chicago, IL

Hon. Richard L. Fruin, Jr.
American Bar Association
Chicago, IL

Robert Black
American Society for Engineering Education
Washington, DC

Aldo Maragoni
California Society of Certified Public Accountants
Redwood City, CA

Shahin Shojaei
Capco
London, UK

Ruth Liljenquist
Catholic Charities USA
Alexandria, VA

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The Green Sheet, Inc.
Rohnert Park, CA

Hammock Publishing
Nashville, TN

Tim M. Strickland
Hayes Green Beach Memorial Hospital
Charlotte, MI

Imagination Publishing
Chicago, IL

Kathy Williams
Institute of Management Accountants
Montvale, NJ

J o-Ann Wasserman
J ohn Wiley & Sons, Inc.
Hoboken, NJ

Kellie Tabron
Brooklyn, NY

Elisa Liehr
Liehr Marketing & Communications, Inc.
Rolling Hills Estates, CA

Gary Wotig
Long Island Association Commack, NY

Stephanie Conner
McMurry
Phoenix, AZ

Sheri W. Greenhoe
Michigan State Medical Society East Lansing, MI

MOTOR Magazine Staff
MOTOR Magazine Troy, MI

Stacey Moncrieff
National Association of REALTORS® Chicago, IL

Deb Adler
New York State Credit Union League Latham, NY

Hanna Goss
NOAA Coastal Services Center Charleston, SC
15. Magazine & Journal Design & Layout

Peter Banks
American Diabetes Association
Alexandria, VA

Brigitte Johnson, APR
American Forest Foundation
Washington, DC

Julie Cherry
American Medical Student Association
Reston, VA

Stanley Wolfson
American Society of Plumbing Engineers
Chicago, IL

Joanie Erickson
NorthBay Healthcare
Fairfield, CA

Warren Payne
PayneSpencer
Kent, WA

Wendy Romano
Philadelphia College of Osteopathic Medicine
Philadelphia, PA

Mark Michelson
Printing Impressions Magazine
Philadelphia, PA

Jackson Mahaney
RCI
Carmel, IN

RT Image
Malvern, PA

B. Scott Hunt
SabreAirline Solutions
Southlake, TX

John German, III
Sandia National Laboratories
Albuquerque, NM

Barbara Parus
WorldatWork
Scottsdale, AZ

16. One to Two Person-Produced Magazines & Journals

Ranger Kidwell-Ross
American Proofreading Company
Bow, WA

Janet Mundy and Deanna Stewart
Cal Poly Pomona – College of Agriculture
Pomona, CA

Karen Mazzo and Alicia Lutz
Catalyst Media Group
Beaufort, SC

Ruth Liljenquist
Catholic Charities USA
Alexandria, VA

Sue Porter
The E.W. Scripps Company
Cincinnati, OH

Nefretiri Cooley
Faculty Association of California Community Colleges
Sacramento, CA

Elaina Loveland
GAMA International
Falls Church, VA

Brandie D. Miner
Georgia Association of REALTORS®
Atlanta, GA

Bill Abbott
GlobalSantaFe
Houston, TX

Laura Wayland-Smith Hatch
GravureAssociation of America, Inc.
Rochester, NY

Paula Witherell and Peter Gariepy
Hilbert College
Hamburg, NY

Joanie Erickson
Arthritis Foundation
Atlanta, GA

Lee Greene
National Association of Elementary School Principals
Alexandria, VA

Julie Pernison and Michael Baumberg
Baumgart Baumberg
Toronto, ON

Clare Rosso
California Society of Certified Public Accountants
Redwood City, CA

Julie Fournier
National Association of REALTORS®
Chicago, IL

Mary McAllister
National Driller
Mariann, FL

Branded Publications
Pace Communications, Inc.
Greensboro, NC

Art Department
Palm Beach Illustrated
West Palm Beach, FL

Parthenon Publishing
Nashville, TN

H.O. Zimman, Inc. & United States Tennis Association
Lynn, MA

Jackson Mahaney
RCI
Carmel, IN

Douglas Prout, Will Keener
Sandia National Laboratories
Albuquerque, NM

E. Thomas Hall
SkillsUSA
Leesburg, VA

Karen G. Stanwood, Jennifer Barlow and Karen Siugzda
SLACK Incorporated
Thorofare, NJ

Cheryl Capps, Alissa Cyphers and Sara Perkins
Society of Decorative Painters
Wichita, KS

Elisa Geneser and Scott Easton
Stamats Communications
Cedar Rapids, IA

Kris Wendtland
WREN Magazine
Gillette, WY

Laura King
Midwest Art Magazine
Columbia, MO

R. Wade Fulton
Hemophilia Health Services
Nashville, TN

Jim Mattson
Honor Society of Nursing, Sigma Theta Tau International
Indianapolis, IN

Maureen Piché, Joshua Ash, Nica Waters and Kaitlin Murray
La Salle University
Philadelphia, PA

Laura Badke
Long Island Association
Commack, NY

Amy Carson and Karen Kramer
The Louis Berger Group
East Orange, NJ

Ben Erichson
Marine Corps Community Services Marketing
Japan

Rosalie Kirkman
McMurry
Phoenix, AZ

Mike Paterno
Arthritis Foundation
Atlanta, GA
17. New Magazines & Journals

Tom Schuman
Indiana Chamber of Commerce
Indianapolis, IN

Martin Blank
Indiana State University
Terre Haute, IN

Terry Brown
International Texas Longhorn Association
Fort Worth, TX

Miriam Rinn and Jeremy Rosenstein
JCC Association
New York, NY

Linda Conard
National Association of Student Financial Aid Administrators
Washington, DC

Niagara University
Niagara University, NY

Harold W. Roeth
North American MGA Register
Berne, NY

David Brauner
Organization of Real Estate Professionals
San Diego, CA

Karlyn Haas
Prescott College
Prescott, AZ

Fredericka Parker
Raley’s
West Sacramento, CA

Beverly Foster
RMA – The Risk Management Association
Philadelphia, PA

Lorrie Mowat
San Diego Association of REALTORS®
San Diego, CA

Irmgard M. Ryan
San Diego Yacht Club
San Diego, CA

Eddy McNeil
Turnaround Management Association
Chicago, IL

18. Most Improved Magazines & Journals

Affinity Connection and Health Ink & Vitality Communications
Yardley, PA

Marketing Department
Coldwell Banker Barbara Sue Seal Properties
Portland, OR

Jonathan Arashow
H. Crimson, Inc.
Spring Valley, NY

J. John D. Thompson
American Animal Hospital Association
Lakewood, CO

Marcy O’Koon
Arthritis Today
Atlanta, GA

J. John Johanek and Robert Ayers
Ayers/Johanek Publication Design, Inc.
Bozeman, MT

Carissa Desa Basulto
The Building Industry Association of Central California
Modesto, CA

Greg Ettling
Business News Publishing
Bensenville, IL

Jennifer Norbut
Commercial Investment Real Estate
Chicago, IL

Cindy Stevens
Consumer Electronics Association
Arlington, VA

Paula R. Frey
General Learning Communications
Northbrook, IL

Jenny Farquharson
Greenville Hospital System
Greenville, SC

Melany Moeller
GuideOne Insurance
West Des Moines, IA

Hammock Publishing
Nashville, TN

Imagination Publishing
Chicago, IL

J. Tim Rhea
K-VA-T Food Stores, Inc.
Abingdon, VA

Merry Parker
Kaiser Permanente
Portland, OR

Kristin D. Smith
Loma Linda University
Loma Linda, CA

Ben Erichsen
Marine Corps Community Services Marketing
Japan

Lisa Tomaszewski, Greg Kelly, Susan Stewart
Medical World Communications
Jamestown, NJ

Luke Miller and Bruce Yang
Meredith Corporation
Des Moines, IA

Matt Petersen
Meredith Integrated Marketing
New York, NY

Margaret M. Carter
National Association of Retired Federal Employees
Alexandria, VA

Mark J. ordan
National Association of Secondary School Principals
Reston, VA

Helen Longest-Saccone
Nature Photographer Publishing Co., Inc.
Lubec, ME

Kathleen Brunet Eagan
New Jersey Society of Certified Public Accountants
Roseland, NJ

Elaine Laramee
New York Life Insurance Company
New York, NY

Julie A. Gasper
Peter Kiewit Sons’, Inc.
Omaha, NE

Physicians Practice Staff
Physicians Practice, Inc.
Glen Burnie, MD
Magapapers
& Newspapers

19. Magapapers & Newspapers - Printed

No awards presented.

20. Magapapers & Newspapers - Printed Four Color

Communications Division
APICS - The Educational Society for Resource Management
Alexandria, VA

Marge Scherer
ASCD
Alexandria, VA

Allan Gerlat
Crain Communications
Akron, OH

William Swanger, APR and
Elizabeth Johnson
Diakon Lutheran Social
Ministries
Mechanicsburg, PA

Shannon Phillips
Shelton
Dallas, TX

Bill Schall and Wayne Silvonic
Society of Automotive Engineers
Warrendale, PA

Bill Lindsey
Southern Boating Magazine
Fort Lauderdale, FL

Mark Feldman and
Darlene Gudea
Trade Show Executive Magazine, Inc.
Torrance, CA

Yvonne Ohumukini-Urness
Tri-County Apartment Association
San Jose, CA

Michael J. Kennedy
Upland, CA

21. Custom-Published Magapapers & Newspapers

Infectious Disease News Staff
SLACK Incorporated
Thorofare, NJ

Stephen A. Madarasz
CSEA, Local 1000 AFSCME, AFL-CIO
Albany, NY

Leslie McAllister
The Nebraska Medical Center
Omaha, NE

22. Magapaper & Newspaper Writing

Jennifer Kearns
Indiana State University
Terre Haute, IN

Anne Hegland
American Academy of Pediatrics
Elk Grove Village, IL

Michele Late and Kim Krisberg
American Public Health Association
Washington, DC

23. Magapaper & Newspaper Design & Layout

Office of Public Affairs
Forest Preserve District of DuPage County
Wheaton, IL

Stephenie Lonier
Michigan Farm Bureau
Lansing, MI

24. One to Two Person-Produced Magapapers & Newspapers

Diane Babcock and
Sharon Wilcox
Mother & Child Reunion
Blue Springs, MO

Brian Hawkins and
Valerie Hunt
National Athletic Trainers’ Association
Dallas, TX
25. Most Improved Magapapers & Newspapers

Molly Polen  
American Society of Hematology  
Washington, DC

Marsha Westfall  
Aventis Pasteur  
Swiftwater, PA

Alison Proffitt, Jeff Nichols, Brett Parker  
BB&T Corp.  
Winston-Salem, NC

Linda S. Minner, APR  
City of Virginia Beach  
Virginia Beach, VA

Scott Cochran  
Dixie Rider National Motorcycle News  
Swainsboro, GA

Fredericksburg Regional Chamber of Commerce  
Fredericksburg, VA

Public Affairs Staff  
Indiana State University  
Terre Haute, IN

Lauren S. Hillman and Christy Pasquarello  
National Association of Secondary School Principals  
Reston, VA

Jeffrey Antman  
NJ Transit  
Newark, NJ

Mary R. Weyer  
RootMark Publications  
Clarion, PA

Lee Capristo  
St. Mary's College of Maryland  
St. Mary's City, MD

26. Annual Reports - Printed

Elizabeth Brown  
BNA, Inc.  
Washington, DC

Len Keso  
Clerk of The Superior Court's Office  
Phoenix, AZ

Michelle Flynn  
Elmira College  
Elmira, NY

Lynn Tadlock  
Fairfax County Park Authority  
Fairfax, VA

Freeman Marketing  
Freeman Health System  
Joplin, MO

Nancy Entz  
Tinker Federal Credit Union  
Tinker AFB, OK

Cynthia Broner, Susan Reed, Jeanne Seltzer, Alison Kennedy, Cara Joslin  
WGBH  
Boston, MA

Linda Farmer  
City of Tacoma Environmental Services  
Tacoma, WA

Public Affairs  
Clark County Department of Aviation  
Las Vegas, NV

Maleena Streeval  
Ephraim McDowell Health  
Danville, KY

Barbara D. Kiernan  
Fairfield University  
Fairfield, CT

The Publishing Team  
Fannie Mae Foundation  
Washington, DC

Tim M. Strickland  
Hayes Green Beach Memorial Hospital  
Charlotte, MI

Kathy Shepard  
Hilton Hotels Corporation  
Beverly Hills, CA

Paula Jaworski  
The Humane Society of the United States  
Gaithersburg, MD

Seth J. Katzen  
Jewish Federation of Palm Beach County  
West Palm Beach, FL

Laura Kraklau and Mike Johnson  
Lake Michigan College  
Benton Harbor, MI

Laura Kraklau and Mike Johnson  
Lake Michigan College  
Benton Harbor, MI

Sue Covey  
Las Vegas Convention and Visitors Authority  
Las Vegas, NV

Kelly Alsedek  
Lebanon Valley College  
Annville, PA

Campbell-Ewald Publishing  
Warren, MI

Will Henderson  
Cardinal Health System  
Mundie, IN

Jonna L. Atkinson  
Naval Research Laboratory  
Washington, DC

Cynthia Broner, Susan Reed, Jeanne Seltzer, Alison Kennedy, Cara Joslin  
WGBH  
Boston, MA

Lake Michigan College  
Benton Harbor, MI

Public Affairs  
Clark County Department of Aviation  
Las Vegas, NV

Maleena Streeval  
Ephraim McDowell Health  
Danville, KY

27. Annual Reports - Printed Four Color

Carla M. Julian and Dennis S. Day  
Associated General Contractors of America  
Alexandria, VA

Publications Group  
Boston University Office of Development and Alumni Relations  
Boston, MA

California Community Foundation  
Los Angeles, CA

Laura Kraklau and Mike Johnson  
Lake Michigan College  
Benton Harbor, MI

Michael Andrews  
Shriners Hospitals for Children Tampa, FL

Christopher Mundy and Nicholas Ziegler  
Sigma Alpha Epsilon  
Evanson, IL

Betty Dann  
St. Joseph's Health Care London  
London, ON

State Universities Retirement System of Illinois  
Champaign, IL

Laura M. Luckert  
Midwest Research Institute  
Kansas City, MO

Planning and Marketing Department  
Murray-Calloway County Hospital  
Murray, KY

Barbara Keeler  
National Catholic Educational Association  
Washington, DC

Susan La Rosa  
New York Methodist Hospital  
Brooklyn, NY

Division of Public Relations, Marketing and Physician Services  
Northwestern Memorial Hospital  
Chicago, IL

Cynthia Broner, Susan Reed, Jeanne Seltzer, Alison Kennedy, Cara Joslin  
WGBH  
Boston, MA

Laura Kraklau and Mike Johnson  
Lake Michigan College  
Benton Harbor, MI

Sue Covey  
Las Vegas Convention and Visitors Authority  
Las Vegas, NV

Kelly Alsedek  
Lebanon Valley College  
Annville, PA

Campbell-Ewald Publishing  
Warren, MI

Will Henderson  
Cardinal Health System  
Mundie, IN

Linda Farmer  
City of Tacoma Environmental Services  
Tacoma, WA

Public Affairs  
Clark County Department of Aviation  
Las Vegas, NV
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<td>Rockville, MD</td>
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<td>Lori L. Stagliano</td>
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<td>Antares Management Solutions Westlake, OH</td>
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<td>Marcy Stevens</td>
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<td>Bayfront Medical Center</td>
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<td>St. Petersburg, FL</td>
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<td>Marcia Hall-Richards</td>
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<td>City of Atlanta/Department of Aviation</td>
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<td>Atlanta, GA</td>
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</table>
Linda Hillmer  
CorpComm, Inc.  
Fredericksburg, VA

Tim O’Connor, Jr.  
Creative & Publishing Services,  
Whirlpool Corporation  
Benton Harbor, MI

Barbara D. Kiernan  
Fairfield University  
Fairfield, CT

Marion Delaney  
IEEE  
New York, NY

Ronald L. Mabon  
Indiana University of Pennsylvania  
Indiana, PA

Brad Peatross  
Mammoth Mountain Ski Area  
Mammoth Lakes, CA

Mary Jenkins  
Missouri Hospital Association  
Jefferson City, MO

Pohly & Partners, Inc.  
Boston, MA

ProSpring, Precision Wordage and Canon USA  
ProSpring, Inc.  
San Pedro, CA

Kara Iaconis and Kim Gilmour  
Scholastic, Inc.  
New York, NY

Cheryl Capps, Alissa Cyphers and Sara Perkins  
Society of Decorative Painters  
Wichita, KS

Caren Batzer  
St. John’s University  
Jamaica, NY

Caithlin Myler  
Stone Ridge School of the Sacred Heart  
Bethesda, MD

Connie Totten-Oldham  
U.S. Postal Service  
Arlington, VA

United Behavioral Health  
San Francisco, CA

Angela T. Wilson  
Washington Hospital Center  
Washington, DC

Selby McPhee  
Washington International School  
Washington, DC

Jane Kelley, Robert Zagarella, Susan Downing  
Wentworth Institute of Technology  
Boston, MA

West Virginia Development Office  
Charleston, WV

Debbie Weil  
WordBiz.com, Inc.  
Washington, DC

37. Corporate Capability Materials

Scott Spidell  
Balboa Insurance Group  
Irvine, CA

Elayne Cree  
Cree Communications  
Charleston, SC

Stephanie R. Stein  
Hospital for Special Surgery - Education Division  
New York, NY

Shane Resman  
Infotech Strategies  
Washington, DC

Deborah Thorne  
Prism Creative/Marketing, Inc.  
Lenexa, KS

Angela J. Harris  
St. Joseph’s Wayne Hospital  
Wayne, NJ

Manni Nievera and Megan Summers  
VIA Marketing, Inc.  
Merrillville, IN

Gail Hayes  
WilliamsRandall Marketing Communications  
Terre Haute, IN

Gwendolyn W. Young and Foster Bertomen  
Young Communications Group, Inc.  
Los Angeles, CA

38. Tourism & Economic Development Brochures, Manuals & Reports

Wanda Seeney  
Missouri Division of Tourism  
Jefferson City, MO

Sherri Mostaghni  
Sandia National Laboratories  
Albuquerque, NM

LouAnn Zeller  
ZGraphics, Ltd.  
East Dundee, IL

39. Hardware & Software Manuals

Janise Putney  
DataCore Software Corporation  
Ft. Lauderdale, FL

Nancy Thompson and Linus Su  
Epson America, Inc.  
Long Beach, CA

Marketing  
Harris Corporation - Broadcast Communications Division  
Mason, OH

Gibbs Barrow  
Internet Security Systems  
Atlanta, GA

Paul Schirloff  
Moonwriters  
New Milford, CT

Matthew J. McDonough  
Ocean Optics, Inc.  
Dunedin, FL

Eric St. Palley and Andrea Green  
Roche Diagnostics  
Indianapolis, IN

Wendy Yurick Wing  
Wing Group, LLC  
Nashua, NH

40. Employee & Customer Relations Materials

Crisa McCarty  
AFLAC Incorporated  
Columbus, GA

Carol Whatley, C. Bruce Dupree, Ross Heck and Jodi Robinson  
Alabama Cooperative Extension System  
Auburn University, AL

Shelby Ineson  
Alling Henning Associates, Inc.  
Vancouver, WA

Melissa Seifen  
Anaheim Public Utilities  
Anaheim, CA

Bill Nicholson  
Aon Consulting  
Atlanta, GA

Kathleen Renger  
Aon Consulting  
San Francisco, CA

Susan Cann  
Aon Consulting, Inc.  
Boston, MA

Philip C. Vece  
Connecticut Light and Power  
Berlin, CT

D. J. Case & Associates  
Mishawaka, IN

Matthew D. Pavelich  
Mercer Human Resource Consulting  
Ottawa, ON
Porter Novelli International, Los Angeles, CA
Bill Murphy, Sandia National Laboratories, Albuquerque, NM
Martha Murphy, TurnerDillon LLC, Winston-Salem, NC
Mark Stucky, Utilimaster, Wakarusa, IN

41. Investment & Financial Materials
Melanie Alden Roberts, AARP, Washington, DC
ABS Graphics, Inc., Addison, IL
Ross L. Tate, Maricopa County Internal Audit Department, Phoenix, AZ
Trish Hendrix, Sonya Walker, Patti Wanagaitis, New York Life Insurance Company, New York, NY
Communications, Peel District School Board, Mississauga, ON
Hilary Armstrong, The Vanguard Group, Valley Forge, PA

42. Health & Medical Materials
Kim Gardiner, Ariad Custom Communications, Toronto, ON
Will Henderson, Cardinal Health System, Munde, IN
Amanda Chamberlin and Tracy Sullivan, Elsevier, St. Louis, MO

43. Conference & Meeting Materials
Steve Sonn, Holy Family Medical Center, Des Plains, IL
J SI/Deliver, Communications Team, Arlington, VA
Maria L. Kammetler, Lehigh Valley Hospital, Allentown, PA
Lisa Tortorello, Saint Barnabas Health Care System Nursing and Rehabilitation Centers and Assisted Living Residences, Union, NJ
Department of Scientific Editing, St. Jude Children’s Research Hospital, Memphis, TN
Stephanie Svoboda, Texas Medical Foundation, Austin, TX
Jennifer Sellers, Vitality Communications, Greensboro, NC
Ingrid Griesel, Wordsworth Publishing, Johannesburg, South Africa

44. Catalogs, Directories & Buyers’ Guides
Peter Banks, American Diabetes Association, Alexandria, VA
Jim Nicodemus, Credit Union Executives Society, Madison, WI
Diablo Custom Publishing, Walnut Creek, CA
Susan Woltesek, Glass Griffin Graphics, Inc., Lombard, IL
Luisa M. Menjivar, International Monetary Fund, Washington, DC
Jane’s Design Team, Jane’s Information Group, Alexandria, VA
Tom Sprtel, Northbrook Park District, Northbrook, IL
Walter Porras, Office Depot, Delray Beach, FL
Rebecca Ayers and Helen Young, EnZed Design, Professional Ski Instructors of America, Lakewood, CO
Directory Office, University of Chicago, Chicago, IL
Frank Wilhelm, Yamaha Motor Corporation, Kennesaw, GA
45. Books & Book Chapters

Shel Horowitz
Accurate Writing & More/
AWM Books
Hadley, MA

Gabriella Daley-Klatt
American Correctional
Association
Lanham, MD

Susan Bernstein
Arthritis Foundation
Atlanta, GA

Anita Thompson and
Doris Winters
Costco Wholesale
Issaquah, WA

Paula Jaworski
The Humane Society of the
United States
Gaithersburg, MD

LOMA
Atlanta, GA

Shawna Kulpa
Manufacturing Jewelers &
Suppliers of America/AJM Press
Providence, RI

PACE Office
NASA Dryden
Flight Research Center
Edwards, CA

Donald Rowe, SJ
National Catholic
Educational Association
Washington, DC

Randy White
National Council of Teachers
of Mathematics
Reston, VA

46. Special Purpose Brochures, Manuals & Reports

Trisha Freeman
National Ground Water
Association
Westerville, OH

Kristin Manke
Pacific Northwest National
Laboratory
Richland, WA

VFW Magazine Staff
Veterans of Foreign Wars
Kansas City, MO

Karen Deans, Cissie Coy,
Wendi Diliberti
AARP
Washington, DC

Bill Willis
American Honda Motor
Company, Inc.
Torrance, CA

Robert Helbron
American Honda Motor
Company, Inc.
Torrance, CA

Susan Flinkman
The Associated: Jewish Community Federation of Baltimore
Baltimore, MD

J udith Trojan
The Christopher Awards
New York, NY

Document Production
The Commission on
Accreditation of Rehabilitation Facilities
Tucson, AZ

J anice Leonard
ConocoPhillips
Bartlesville, OK

Fox Publishing
Richmond, South Africa

Gail Williams and
Annika Osborn
Hyperion Solutions
Stamford, CT

Lai Oy Louie
International Monetary Fund
Washington, DC

J oshua Ash
La Salle University
Philadelphia, PA

Peggy Lents
Lents & Associates LLC
St. Louis, MO

Janel C. Patti
The Marcus Group, Inc.
Secaucus, NJ

Mesa Public Schools
Mesa, AZ

Staff of the NYLIC Review
New York Life Insurance
Company
New York, NY

Brian P. Hawkinson
Public Affairs Council
Washington, DC

Richard B. Adams
R.M.S. Business Services
Minneapolis, MN

Mark W. Estes, ABC
Salt River Project
Phoenix, AZ

Reeta Garber
Sandia National Laboratories
Albuquerque, NM

Marketing and Public Relations
Department
Somerset Medical Center
Somerville, NJ

Christi Dixon and
Tammy Stankey
The Standing Partnership
St. Louis, MO

Bonita M. Blackburn
U.S. Agency for International
Development, Office of
Population and Reproductive
Health
Washington, DC

47. Most Improved Brochures, Manuals & Reports

Ed Coburn
Harvard Health Publications
Boston, MA

Elisa Liehr
Liehr Marketing &
Communications, Inc.
Rolling Hills Est., CA

Debra L. Wentz, Ph.D.
New Jersey Association of Mental Health Agencies, Inc.
Mercerville, NJ

Zoe Ann Shafer
New York State Department of Civil Service
Albany, NY

Michelle Olivas
O’Neil Product Development, Inc.
Irvine, CA

Marketing Department
Oxford Health Plans
Trumbull, CT

Steven E. Phillips
The Richard Stockton College of New Jersey
Pomona, NJ

J ill Wolfe
Rightwriters, Inc.
Duluth, GA

Susan E. Lindsey
Saint-Gobain High-Performance Materials
Louisville, KY

Kim Belhumeur, J ennifer Hood
and Susan Thiele
SGI CANADA
Regina, SK

Town of Fishers
Parks & Recreation
Fishers, IN

Donna Steigerwald
Turnaround Management Association
Chicago, IL
Video & Electronic Publications

48. Education & Training Video & Electronic Publications

Allman Consulting and Training, Inc.
Kennesaw, GA

Dave Johnston
Aon Consulting
Atlanta, GA

Sharyn McCaulley
The Babcock & Wilcox Company
Barberton, OH

Sue A. Harland
Blue Cross and Blue Shield of Florida Enterprise Deployment
Jacksonville, FL

Video Services Department
Do it Best Corp.
Fort Wayne, IN

Pam Decker
Document Management Industries Association
Alexandria, VA

John Rhoades
Global Knowledge
Cary, NC

Rachel Watkins
Hewlett-Packard
Los Angeles, CA

Desiree Conway and Mark Mitsock
Hyperion Solutions
Stamford, CT

ADEAR CENTER, National Institute on Aging
Johnson, Bassin, and Shaw, Inc.
Silver Spring, MD

Joe Palermo, Helen Ross, Pablo Tirado
Motorola
Sunrise, FL

Pinellas County Utilities
Clearwater, FL

Jeff Sankey and Pam Sheets
Roche Diagnostics
Indianapolis, IN

Karen Leach
Texas Medical Foundation
Austin, TX

Connie Totten-Oldham
U.S. Postal Service
Arlington, VA

Frank Wilhelm
Yamaha Motor Corporation
Kennesaw, GA

Steve McMillan
Life of the South
Atlanta, GA

Andrea Mcarkin, Mindy Strong, Dan Berg
Pacific Northwest National Laboratory and Lockheed Martin Information Technology
Richland, WA

51. Web Publications

Office of Public Affairs
Cal Poly Pomona
Pomona, CA

Jennie Doran
Document Management Industries Association
Alexandria, VA

NASFAA Staff
National Association of Student Financial Aid Administrators
Washington, DC

Yvette Watson
Navy Federal Credit Union
Merrifield, VA

Linda Bell
Xerox Global Services
Rochester, NY

52. Multimedia & Interactive Publications

Timothy Clave and Titian Scholtemeyer
Major Media, Inc.
Solana Beach, CA

Noreen Braman
Recording for the Blind and Dyslexic
Princeton, NJ

Dan Moody, Sharon Frank, Tammy Dean
Roche Diagnostics
Indianapolis, IN

Gretchen S. Blackburn and Connie Minogue
Texas Medical Association
Austin, TX

53. PowerPoint Presentations

Barbara Goldberg
AARP
Washington, DC

AGEISS Environmental, Inc.
Evergreen, CO

Kathryn E. Jandeska
Aon Consulting, Inc.
Chicago, IL

Leslie Denton-Roach
City of Houston, Human Resources, Communications
Houston, TX

Joe Forsthoffer
Perdue Farms
Salisbury, MD

Erin Culver
RJ R Packaging
Winston-Salem, NC

United Behavioral Health
San Francisco, CA

54. Special Purpose Video & Electronic Publications

Bill Willis
American Honda Motor Company, Inc.
Torrance, CA

Print and Multimedia Production
Center for Information, Training, and Evaluation Services
Tallahassee, FL
Web & Intranet Sites

55. Web Sites

Woody Goulart
AARP
Washington, DC

David Connell and Nidhi Sahgal
Advisor Today
Falls Church, VA

Chris Clifford
City of Gaithersburg
Gaithersburg, MD

Patrick Kane
Conemaugh Health System
Johnstown, PA

Mindy Jasmund
Information Technology
at Purdue
West Lafayette, IN

Cindy Gordon
Insight Communication
Princeton, NJ

Andrew J. Bruno, Jr.
Interact With US, LLC
South Hackensack, NJ

Mimi Alford, Lynda Seaver and
Susan Houghton
Lawrence Livermore National Laboratory
Livermore, CA

Video Development Center
Loyola University Health System
Maywood, IL

Corporate Communications and Knowledge Services
The MITRE Corporation
McLean, VA

David Vonk and David Spence
OutlookSoft Corporation
Stamford, CT

Port of Seattle
Seattle, WA

Web Staff
American Association of University Women
Washington, DC

Andrea Owsinek
Anne Ink
Bloomfield Hills, MI

M. J. Graham
Ariad Custom Communications
Toronto, ON

Jesper Engman
Association of Corporate Counsel
Washington, DC

Melissa Schwartz
Association of Performing Arts Presenters
Washington, DC

ATMC Information Systems Department
Atlantic Telephone Membership Corp.
Shallotte, NC

Claire J ones
Buffalo State College
Buffalo, NY

Caesars Entertainment, Inc.
Las Vegas, NV

John Drago and Dave Sneed
California Credit Union League
Rancho Cucamonga, CA

Cataleno & Company
Mooresville, NJ

CAWOOD
Eugene, OR

Marianne Walkington
City of Portage
Portage, MI

City of Virginia Beach
Virginia Beach, VA

Julie K. Fix and Susan C. Hall
Civil War Preservation Trust
Washington, DC

CI/RE Staff
Commercial Investment Real Estate
Chicago, IL

Dena Granelli
Computer Solutions
Princeton, NJ

Jack Lyne
Conway Data, Inc.
Norcross, GA

Steve Johnson
Copresco
Carol Stream, IL

CRN Staff
CRN/CMP Media
Manhasset, NY

Alyce E. Edrich
The Dabbling Mum
Merrill, WI

Roslyn Dawson Thompson
Dawson/Duncan
Dallas, TX

ERH Public Relations Team
Episcopal Retirement Homes, Inc.
Cincinnati, OH

Toby Taylor, Lee Weinreb, Tracy Park
GloriMe Web & Print Design,
American HomePatient
Brentwood, TN

Paul H. Green
The Green Sheet, Inc.
Rohnert Park, CA

Groovy Like a Movie
San Diego, CA

Sheila Allen and Tiia Sahni
IBM Corporation
Yorktown Heights, NY

Stephanie Pancratz
Ivanhoe Broadcast News, Inc.
Winter Park, FL

Mary Sampey
John C. Lincoln Health Network
Phoenix, AZ

Lori McDaniel
The John Marshall Law School
Chicago, IL

Chris M. Gent
Kissimmee Utility Authority
Kissimmee, FL

Rich Youmans
Manufacturing Jewelers & Suppliers of America
Providence, RI

Publications & Graphics Section
- Information Center Division
The Maryland-National Capital Park and Planning Commission
Upper Marlboro, MD

Erin Spencer
Massachusetts Society of CPAs
Boston, MA

Web Team
Medical Group Management Association
Englewood, CO

Christopher Hoffman
Medical Mutual
Cleveland, OH

Kelly D. Carter
Mercer University Center for Excellence in Engineering Education
Macon, GA

Tricia D. Wiltjer
Michigan State Auctioneers Association
Grand Rapids, MI

Ernie Landante
The Midwest News Service
Newark, NJ

Millennium Communications, Inc.
St. Louis, MO

Cynthia Hagley
Minnesota Sea Grant
Duluth, MN

Jonas Dino
NASA Ames Research Center
Moffett Field, CA

Ron Shayefelt
NASA Center for Distance Learning
Hampton, VA

Beverly Schlotterbeck,
Jeff Arnold and Anne Powell
National Association of Counties
Washington, DC
56. Intranet Sites

Linda Moffat
National Driller
Marianna, FL

Corporate Internet Department
New York Life
New York, NY

Melissa Redetzke
Optum
Golden Valley, MN

Parthenon Publishing
Nashville, TN

Abner Amy
Puerto Rico Telephone
San Juan, PR

Sean Bahrami
The Reston Association
Communications Department
Reston, VA

Office of the Assistant Secretary for Policy
U.S. Department of Labor
Washington, DC

Rhoda McKnight
UC Davis - College of Agricultural and Environmental Sciences
Davis, CA

Emily O’Barr
Visiting International Faculty Program
Chapel Hill, NC

WARNER Marketing + Communications
Toronto, ON

Kara Madden
WebCo
Albuquerque, NM

West Virginia Development Office
Charleston, WV

Pam Learned, Carly Irwin, Donna Lederach
Word Work Communications
West Point, PA

Pamela Coca
Write On Communications
Laguna Niguel, CA

57. Home Pages

The Century Council
Washington, DC

Cindy Stevens
Consumer Electronics Association
Arlington, VA

Madalyn Painter and Terri Gates
KETC
St. Louis, MO

Sheri Rush
Lehigh Valley Hospital, Marketing & Public Affairs
Allentown, PA

Kristin Paxton and Pamela Geurds Kabati
National Association of REALTORS®
Chicago, IL

Zoe Ann Shafer
New York State Department of Civil Service
Albany, NY

PTC Community Site Team
Praxair, Inc.
Tonawanda, NY

8524 Web Team
Sandia National Laboratories/
CA
Livermore, CA

Mailing Standards
U.S. Postal Service
Arlington, VA

58. Individual Web Pages & Sections

Lori Block and Wade Johnson
Mellon
San Francisco, CA

Cheryl Budd
NCCI Holdings, Inc.
Boca Raton, FL

J alli Dawson, Karin Nevils,
Lin Wang
New York Life
New York, NY

PNM Corporate Communications
PNM
Albuquerque, NM

Sue Kilgannon
URS Corporation
New York, NY

Technology Transfer/Research Management
Awwa Research Foundation
Denver, CO

Leslie Hilbert, Joe Rymski
and Chris Weller
Colorado State University,
Office of University Relations
Fort Collins, CO

EAI Online Support Systems
Epson America, Inc.
Long Beach, CA

Kristy Adams
Lebanon Valley College
Annville, PA

Sheri Rush
Lehigh Valley Hospital,
Marketing & Public Affairs
Allentown, PA

eBusiness Solutions Department
Medtronic Sofamor Danek
Memphis, TN

Liz Maillard
Mellon
Cleveland, OH

Matthew D. Pavelich
Mercer Human Resource Consulting
Ottawa, ON

Sheala Durant
National Education Association
Washington, DC

NYLIM Retail Web Team
New York Life Investment Management
 Parsippany, NJ

59. Web & Intranet Site Content & Writing

The American Speech-Language-Hearing Association
Rockville, MD

Michael D. O’Neill and Mark Springer
Applied Biosystems
Foster City, CA

Shannon Brooks
Brooks-j effrey Marketing, Inc.
Mountain Home, AR

Kathryn Hansen and Dorothy Kent
City of Fort Worth,
Environmental Management Department
Fort Worth, TX

Leslie Peterson
Elliot Health System
Manchester, NH

The Food Allergy & Anaphylaxis Network
Fairfax, VA

NFIB.com Team
Hammock Publishing
Nashville, TN

Mary Jenkins
Missouri Hospital Association
Jefferson City, MO

National Association of Federal Credit Unions
Arlington, VA

Melissa Redetzke
Optum
Golden Valley, MN
Maileen Hamto  
Qmedtrix  
Portland, OR

Michelle Dalton-Liberatore  
SLACK Incorporated  
Thornofare, NJ

Amanda Christensen and  
Mike DeFeo  
The SPI Group  
Fairfield, NJ

60. Web & Intranet Site Design

Bob Goode and Leslie Benito  
Air Force News Service  
San Antonio, TX

Shannon Brooks  
Brooks-J effrey Marketing, Inc.  
Mountain Home, AR

Euro RSCG Worldwide  
New York, NY

Carolyn Marcantel  
Hurst-Euless-Bedford Independent School District  
Bedford, TX

Knowledge Application  
Program, Substance Abuse and Mental Health Services Administration  
Johnston, Bassin, and Shaw, Inc.  
Silver Spring, MD

Chris M. Gent  
Kissimmee Utility Authority  
Kissimmee, FL

Sheri Rush  
Lehigh Valley Hospital, Marketing & Public Affairs  
Allentown, PA

Joan Richardson  
National Staff Development Council  
Oxford, OH

Systems Biology Website Team  
Pacific Northwest National Laboratory  
Richland, WA

Parthenon Publishing  
Nashville, TN

Janet Carpenter  
Sandia National Laboratories  
Albuquerque, NM

Russell S. Bombardieri  
Society for Technical Communication  
Arlington, VA

Vivius, Inc.  
Minneapolis, MN

PNM Corporate Communications  
PNM  
Albuquerque, NM

Janet Carpenter  
Sandia National Laboratories  
Albuquerque, NM

Laura Graves  
SCORE Association  
Washington, DC

Sandra Pitts  
Shred-Tech  
Durham, NC

61. Web & Intranet Site Content & Marketing Plans

No awards presented.

62. One to Two Person-Produced Web & Intranet Sites

Chris Orphal  
Acres Group  
Wauconda, IL

Maria Robertson  
American School Food Service Association  
Alexandria, VA

Interactive Communication Department  
Arthritis Foundation  
Atlanta, GA

Steve Johnson  
Copresco  
Carol Stream, IL

J' acqueline Gage  
DMB Sports Group, Inc.  
Lansdowne, VA

Ron Sohn  
Maryland Veterinary Medical Association  
Baltimore, MD

Thad Plumley  
National Ground Water Association  
Westerville, OH

Rhoda McKnight  
UC Davis - College of Agricultural and Environmental Sciences  
Davis, CA

Washington International School  
Washington, DC

63. New Web & Intranet Sites

Kathleen Renger  
Aon Consulting  
San Francisco, CA

The Century Council  
Washington, DC

Tennille Shuster  
City of Sunrise  
Sunrise, FL

Kathleen Duprey  
Cornerstone Visual Communications  
Ayer, MA

Guy Groleau  
Mercer Human Resource Consulting  
Montreal, QC

Dan Eckelberry  
Pitsco, Inc.  
Pittsburg, KS

Maggie Neilson  
Unitus  
Redmond, WA

Cindy L. M. Ward  
Universal Technical Institute, Inc.  
Phoenix, AZ

64. Most Improved Web & Intranet Sites

The ASHA Web Team  
American Speech-Language-Hearing Association  
Rockville, MD

George I. Ferris  
The Ashforth Company  
Stamford, CT

Aspen Systems Corporation for OJJDP  
Rockville, MD

Assa Research Foundation Web Team  
Awwa Research Foundation  
Denver, CO

Gilbert C. Monge  
Century 21 Real Estate Corp.  
Parsippany, NJ

The Century Council  
Washington, DC

Communications College of Physicians and Surgeons of Alberta  
Edmonton, AB

Bren Landon, Victor Kunze, April Watkins  
Daughters of the American Revolution  
Washington, DC

Lewis Clark, J r. and Desiree Paradis  
Florida Hospital Memorial Division  
Ormond Beach, FL

Garry Curtis  
Hager Sharp, Inc.  
Washington, DC
Campaigns, Programs & Plans

65. Education & Training Campaigns & Programs

Dana Jensen
Marketing Communications & Media Services
Richland, WA

George Thomas and Beth Briggs
Mercer Human Resource Consulting
New York, NY

Division of Public Relations, Marketing and Physician Services
Northwestern Memorial Hospital
Chicago, IL

Ohio KePRO
Seven Hills, OH

Ohio Sea Grant College Program
Columbus, OH

Sanjaya Sharma
Tata Interactive Systems
Edison, NJ

J effrey W. Vautier
The Vanguard Group
Malvern, PA

66. Public Relations & Information Campaigns

Boe Workman
AARP
Washington, DC

Jerry Circelli
American Paint Horse Association
Fort Worth, TX

Greg Weimann
The American Speech-Language-Hearing Association
Rockville, MD

Debbie Anglin
Anglin Public Relations
Oklahoma City, OK

Michele Warmuth
City of Tacoma
Tacoma, WA

Dell Rae Moellenberg, Brad Bohlander and J une Greist
Colorado State University, Department of University Relations
Fort Collins, CO

C. Crawford
Entergy Nuclear
Jackson, MS

Fox Publishing
Richmond, South Africa

Laura Monica
High Point Communications Group
Bowie, NH

Anna J . H. Fang
Hong Kong Association of Business and Professional Women
Quarry Bay, Hong Kong

Kimberly Minnick
Horizon Blue Cross Blue Shield of New Jersey
Newark, NJ

Debra L. Wentz, Ph.D.
New Jersey Association of Mental Health Agencies, Inc.
Mercerville, NJ

Creative Communications
Northern Arizona University
Flagstaff, AZ

Maria Kalligeros
Patrice Tanaka & Company, Inc.
New York, NY

Pinellas County Utilities
Clearwater, FL

Region of Peel
Brampton, ON

Mary Schanuel
Synergy Group
St. Louis, MO

Tami Gross
TMG Public Relations with Citi
New York, NY

67. Marketing Campaigns

ABS Graphics, Inc.
Addison, IL

Shannon Brooks
Brooks-Jeffrey Marketing, Inc.
Mountain Home, AR

Sean Madden
California State University, Monterey Bay
Seaside, CA

City of Fort Worth, Environmental Management Department
Fort Worth, TX

Kathleen Duprey
Cornerstone Visual Communications
Ayer, MA

Moss Stern, Wendy Turrentine, Hanna Manninen
Elsevier
Philadelphia, PA

John Skurchak
Health Ink
Boston, MA

Scott Sherrill
Landata Systems, Inc.
Houston, TX

Dave Trudell
Lea Regional Medical Center
Hobbs, NM

Laura Harner
Lehigh Valley Hospital and Health Network
Allentown, PA

William Rowe
Loyola University Health System
Maywood, IL

Dennis Miller
Mansfield University
Mansfield, PA
Dallas Gresham
Missouri Division of Tourism
Jefferson City, MO

Planning and Marketing Department
Murray-Calloway County Hospital
Murray, KY

Marilyn Milne
Public Relations Services
Eugene, OR

Connie Totten-Oldham
U.S. Postal Service
Arlington, VA

Promotions Group, Editing, Graphics, Marketing
University of Wisconsin-Madison, Department of Engineering Professional Development
Madison, WI

Yankee Gas Corporate Communications
Yankee Gas Services Company
Berlin, CT

Margaret Dugan
KeySpan Corporation
Brooklyn, NY

Brian Ross
Marsh & McLennan Companies
Hoboken, NJ

Jennifer Needham
Mellon’s Human Resources and Investor Solutions
Atlanta, GA

Suzanne Samuelson
Mercer Human Resource Consulting
Washington, DC

Michigan State Medical Society
East Lansing, MI

Robin Graffon, APR
Publix Super Markets, Inc.
Lakeland, FL

Karen N. Perrino
SkillsUSA
Leesburg, VA

Laurel Krasne
Washington Mutual, Inc.
Vernon Hills, IL

Watson Wyatt & Company/ U.S. Bank
Cleveland, OH

68. Employee, Benefit & Membership Communications

69. Customer Communications

Angela T. Wilson
Washington Hospital Center
Washington, DC

70. Conference & Meeting Campaigns & Programs

ABS Graphics, Inc.
Addison, IL

Pat Shelton
ADP
San Dimas, CA

PublicAffairs Department
Idaho Housing and Finance Association
Boise, ID

Dawn Lipsey
International Association of Special Investigation Units
Baltimore, MD

71. Investment & Financial Campaigns & Programs

Communications, Marketing and Account Staff
American Pain Society
Glensview, IL

Norma Buhrman
The Vanguard Group
Malvern, PA

68. Employee, Benefit & Membership Communications

69. Customer Communications

Angela T. Wilson
Washington Hospital Center
Washington, DC

70. Conference & Meeting Campaigns & Programs

ABS Graphics, Inc.
Addison, IL

Pat Shelton
ADP
San Dimas, CA

PublicAffairs Department
Idaho Housing and Finance Association
Boise, ID

Dawn Lipsey
International Association of Special Investigation Units
Baltimore, MD

71. Investment & Financial Campaigns & Programs

Communications, Marketing and Account Staff
American Pain Society
Glensview, IL

Norma Buhrman
The Vanguard Group
Malvern, PA

72. Total Publication Programs

Office of Public Affairs
Cal Poly Pomona
Pomona, CA

Carol Payne
California Credit Union League
Rancho Cucamonga, CA

Patricia Sheehy
Kennedy Health System
Voorhees, NJ

NATA Internal Marketing Group
National Athletic Trainers’ Association
Dallas, TX

Kara Iaconis and Elizabeth Zapata
Scholastic, Inc.
New York, NY

Patty Sheehan, Jackie Durbin, Aba Blankson
Towson University
Towson, MD

Celia Luxmoore
Washington International School
Washington, DC

73. Organization Strategic Plans

Debra L. Hinkle
AARP
Washington, DC

Patricia Zar
Aon Consulting
Chicago, IL

Danielle DeGarmo
DeGarmo Creative for FAA
Arlington, VA

Laura Dockstader and Scott May
St. Joseph’s Health Care
London
London, ON

74. Special Purpose Campaigns, Programs & Plans

Human Resources
AFLAC Incorporated
Columbus, GA

Bob Goode
Air Force News Service
San Antonio, TX

Aspen Systems Corporation for OVC
Rockville, MD

Leslie Bonacum
CCH INCORPORATED
Riverwoods, IL

Kan Chui Ying
City University of Hong Kong
Tsing Yi Room 1618, Hong Kong

Michèle Poisson
Communicateurs du Fauve
Montreal, QC

W. James Barber
Georgia Power Company
Atlanta, GA
Writing

75. Education & Training Writing

Michael Clough
Sandia National Laboratories
Albuquerque, NM

Tami Gross
TMG Public Relations
New York, NY

Whitney L. Williams
Jackson & Perkins
Medford, OR

Amy Carson and Karen Kramer
The Louis Berger Group
East Orange, NJ

Christine Brodeur and C.J. Nance
Socket Media, Inc.
Santa Monica, CA

77. Marketing Writing

Greg Weimann
The American Speech-Language-Hearing Association
Rockville, MD

Tara Komar
Knockout Communications
San Jose, CA

Debbie Frazier
Mine Safety Appliances Company
Pittsburgh, PA

Susan S. Beschler
Penn State Alumni Association
University Park, PA

Fritz McDonald
Stamats
Cedar Rapids, IA

78. Media Kit & News Release Writing

Bonnie Lowth and Noel Taras
AdvantStar Dental Communications
Northfield, IL

Heather Peeler
Council on Foundations
Washington, DC

Jenny Quistorf
Credit Union Executives Society
Madison, WI

Nate Smeltz, Rob Tobias,
Dave Nagle
ESPN
Bristol, CT

79. Web Writing

David Connell
Advisor Today
Falls Church, VA

Mark A. Springer
BioBeat Online Magazine
Foster City, CA

Diablo Custom Publishing
Walnut Creek, CA

Carroll Harrington
Harrington Design
Palo Alto, CA

Anthony Snyder
JOIN HANDS DAY
Naperville, IL

Maureen Lynch
Maureen Lynch Consulting
Black Diamond, AB

Margery E. Zylich, APR
MedStar Health
Columbia, MD

Rhonda Newman
Mercer Human Resource Consulting
Dallas, TX

Sam Marnick
Mercer Human Resource Consulting
Denver, CO

Lyn Fiscus and Michelle Delapenha
National Association of Secondary School Principals
Reston, VA

Penelope Woods
Navaphe Regional Medical Center
Show Low, AZ

Carolyn Hook
New Jersey Society of Certified Public Accountants
Roseland, NJ

Cara Dahlor
North Kansas City Hospital
North Kansas City, MO

Branded Publications
Pace Communications, Inc.
Greensboro, NC

Maria Kalligeros
Patrice Tanaka & Company, Inc.
New York, NY

Fred Sainz
San Diego Convention Center Corporation
San Diego, CA

Michael Clough
Sandia National Laboratories
Albuquerque, NM

Tami Gross
TMG Public Relations
New York, NY

Whitney L. Williams
Jackson & Perkins
Medford, OR

Amy Carson and Karen Kramer
The Louis Berger Group
East Orange, NJ

Christine Brodeur and C.J. Nance
Socket Media, Inc.
Santa Monica, CA

76. Public Relations & Information Writing

PR Coalition
Arthur W. Page Society for the PR Coalition
New York, NY

Jennifer Chess
Illinois Municipal Retirement Fund
Oak Brook, IL

Nate Smeltz, Rob Tobias,
Dave Nagle
ESPN
Bristol, CT
80. Feature Writing

George Hradecky
Advanstar Communications
Northfield, IL

Karen Akers
Advertising Specialty Institute
Trevose, PA

Maria C. Thiry
American Association of Textile Chemists and Colorists
Research Triangle, NC

John Gibeaut
American Bar Association Journal
Chicago, IL

Gabriella Daley-Klatt
American Correctional Association
Lanham, MD

Peter Banks
American Diabetes Association
Alexandria, VA

Lisa Junker
American Industrial Hygiene Association
Fairfax, VA

Jennifer Zeigler
American Medical Student Association
Reston, VA

Paul H. Green
The Green Sheet, Inc.
Rohnert Park, CA

Hammock Publishing and NSDAR
Nashville, TN

Ryan Hanser
Hanser & Associates
West Des Moines, IA

Bruce Beans
Health Ink & Vitality Communications
Yardley, PA

Tammy Dotts
HemOnc Today
Thorofare, NJ

Hewitt Associates & SmartMoney Custom Solutions
New York, NY

Brian McCurdy
HMP Communications
Frazier, PA

Paula Jaworski
The Humane Society of the United States
Gaithersburg, MD

Imagination Publishing
Chicago, IL

The Institute of Internal Auditors, Inc.
Altamonte Springs, FL

Susan Keen Flynn
Keen Concepts, Inc.
Bay Village, OH

Mary Spiero
LifeBridge Health
Baltimore, MD

J Jennifer Rankin
LOMA Resource
Atlanta, GA

Amy Higgins
Machine Design Magazine
Cleveland, OH

Dennis Miller
Mansfield University
Mansfield, PA

Matt Petersen
Meredith Integrated Marketing
New York, NY

Paul W. Jackson
Michigan Farm Bureau
Lansing, MI

Craig Barner
Midwest Construction
Chicago, IL

Heather Lyons and Don Vaughn
Military Officers Association of America
Alexandria, VA

Sharon Moen
Minnesota Sea Grant
Duluth, MN

Paul V. Arnold
MRO Today Magazine
Fort Atkinson, WI

Katherine Williamson Arcieri
National Association of Federal Credit Unions
Arlington, VA

Robert Freedman
National Association of REALTORS®
Chicago, IL

Thad Plumley
National Ground Water Association
Westerville, OH

Martha King
National Multiple Sclerosis Society
New York, NY

Rebecca Morphis
NC State Alumni Association
Raleigh, NC

Mark J. Valentino
Near West/South Gazette
Chicago, IL

Debra L. Wentz, Ph.D.
New Jersey Association of Mental Health Agencies, Inc.
Mercerville, NJ
Becky Whitelock  
Northern Virginia Electric Cooperative  
Manassas, VA

Sheila Bacon  
Northwest Construction Magazine  
Seattle, WA

Nancy Hemphill  
Primary Care Optometry News  
Thorofare, NJ

Internal Communications Department  
Putnam Investments  
Andover, MA

Phil Smith  
RE/MAX International  
Greenwood Village, CO

Kathleen M. Beans and Heng You  
RMA-The Risk Management Association  
Philadelphia, PA

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RT Image  
Malvern, PA

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Sacramento Municipal Utility District  
Sacramento, CA

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Sandia National Laboratories  
Albuquerque, NM

J. John Morthland  
Sky  
Greensboro, NC

Dee Anne Finken  
Society of Women Engineers, SWE Magazine  
Cleveland Heights, OH

J. Jim Olszynski  
Supply House Times  
Bensenville, IL

J. Jim Hiney  
Texas Shores Magazine  
College Station, TX

Wanda Haskel  
Towson University  
Towson, MD

Susan Pack  
Toyota Motor Sales  
Torrance, CA

Clancy Champanois  
University of Iowa Hospitals and Clinics  
Iowa City, IA

Erica Sorohan  
Verizon  
Arlington, VA

Michael J. Pinder  
Virginia Department of Game and Inland Fisheries  
Richmond, VA

Geoff Gloeckler  
Wal-Mart Stores, Inc.  
Bentonville, AR

81. Feature Series Writing

David Bradley  
ACS/UMS Production, Northrop Grumman - Integrated Systems  
El Segundo, CA

Kathi Pugh  
American Bar Association  
Chicago, IL

Nancy Waite  
Bayfront Medical Center  
St. Petersburg, FL

Paul Miller  
Colorado State University  
Fort Collins, CO

Pat Volchok  
Costco Wholesale  
Issaquah, WA

Newton Holt and Peter Moran  
Executive Update Magazine, GWAE  
Washington, DC

Office of Public Affairs  
Forest Preserve District of DuPage County  
Wheaton, IL

Hemispheres  
Greensboro, NC

Lisa Tomaszewski  
Medical World Communications  
Jamesburg, NJ

Mesa Public Schools  
Mesa, AZ

MITRE Corporate Communications  
The MITRE Corporation  
McLean, VA

PACE Office  
NASA Dryden Flight Research Center  
Edwards, CA

Barbara Shahinian  
Nursing Spectrum  
Hoffman Estates, IL

Nicole Nader  
Ocular Surgery News  
Thorofare, NJ

Ohio Sea Grant  
College Program  
Columbus, OH

Lee Beadling and the Orthopaedics Today International Staff  
Orthopaedics Today International  
Thorofare, NJ

Cindy Kusmi  
Otter Tail Power Company  
Fergus Falls, MN

Phi Kappa Phi Forum  
Auburn University, AL

Sara Peters  
Princeton University School of Engineering  
Princeton, NJ

Louis Ricca, III  
Publix Super Markets, Inc.  
Lakeland, FL

J. Joan Mather and Darlene Gudea  
Trade Show Executive Magazine, Inc.  
Torrance, CA

United Behavioral Health  
San Francisco, CA

Provider Communication and Education  
Wellmark Blue Cross and Blue Shield  
Des Moines, IA

82. How-to Writing

Alexandria Brown  
Marina del Rey, CA

George Wachtel  
American Bankers Association  
Washington, DC

Carl Pulley  
American Honda Motor Company, Inc.  
Torrance, CA

Darla J. Mansfield  
Clearwater Writing, Inc.  
Chandler, AZ

Kira Vermond  
Forum Magazine  
Toronto, ON

Hammock Publishing  
Nashville, TN

Stacey Moncrieff  
National Association of REALTORS®  
Chicago, IL

J. Jim Schnebly  
National Ski Patrol  
Lakewood, CO

Michael Piechocki  
Ocular Surgery News  
Thorofare, NJ

J. Judith Graybeal  
Pacific Northwest National Laboratory  
Richland, WA

J. Jennifer Hawbaker  
Pennsylvania State Association of Township Supervisors  
Enola, PA

Elizabeth Fordham  
Quill & Ink  
Houston, TX
83. News Writing

Matt Young
EyeWorld Magazine
Fairfax, VA

Amy Coffee and Tiffany Ayers
Military Officers Association of America
Alexandria, VA

Kathleen Burton
NASA Ames Research Center
Moffett Field, CA

M. Mindy Moretti
National Association of Counties
Washington, DC

Christina Hoffmann and Pat Taylor
National Association of REALTORS®
Chicago, IL

Kim Beachum
Near West/South Gazette
Chicago, IL

Jeanne Michelle Gonzalez
Ocular Surgery News
Thorofare, NJ

Jill Ercolino
Pennsylvania State Association of Township Supervisors
Endola, PA

Wes Pedersen
The Public Affairs Council
Washington, DC

John Elsasser
Public Relations Society of America
New York, NY

Bob Burns
Sacramento Municipal Utility District
Sacramento, CA

John German, III
Sandia National Laboratories
Albuquerque, NM

Michael Padilla
Sandia National Laboratories
Albuquerque, NM

Judy Eastman
Wyoming Rural Electric Association
Gillette, WY

84. Personality Profiles

Arn Bernstein
Advertising Specialty Institute
Trevose, PA

David J. Zych
American Podiatric Medical Association
Bethesda, MD

Robert Black
American Society for Engineering Education
Washington, DC

Marcy O’Koon
Arthritis Today
Atlanta, GA

Office of Public Affairs
Cal Poly Pomona
Pomona, CA

Lois A. Bowers
Case Western Reserve University School of Medicine
Fairview Park, OH

Roger Smith
City of Houston, Human Resources, Communications
Houston, TX

Laura Campbell and Donna Patané
Costco Wholesale
Issaquah, WA

Paul H. Green
The Green Sheet, Inc.
Rohnert Park, CA

Nancy J. Schnaars, ABC
Hallmark Communications
East Boothbay, ME

Andria D’Alba
Hambright, Calcagno & Downing Advertising & Public Relations
Virginia Beach, VA

Andy Slough
Hemispheres
Greensboro, NC

Linda Longo
Home Lighting & Accessories
Clifton, NJ

Martin Blank
Indiana State University
Terre Haute, IN

Clarissa Felts
Lowe’s Companies, Inc.
Mooresville, NC

PACE Office
NASA Dryden Flight Research Center
Edwards, CA

Paul A. Mackie
National Association of Counties
Washington, DC

Sue Caporlingua
New York University
New York, NY

Tina Hay
Penn State Alumni Association
University Park, PA

Gary Halpern
The Photomedia Group, Inc.
Seattle, WA

Darin Painter
Print Solutions Magazine
Alexandria, VA

Rana Salmon
Texas Medical Foundation
Austin, TX

William S. Bike and Mark J. Valentino
University of Illinois at Chicago
College of Dentistry
Chicago, IL

85. Columns & Editorials

Terry Edmonds
AARP
Washington, DC

Peter Farnham
American Society for Biochemistry and Molecular Biology
Bethesda, MD

Brad Pokorny
Baha’i International Community
New York, NY

Jeff Nichols
BB&T Corp.
Winston Salem, NC

Bob Hinkle, Ph.D.
Cleveland Metroparks
Cleveland, OH

Emmett D. Carson
Council on Foundations
Washington, DC

Amber Campbell
do communications
Seattle, WA

Patti Murphy
The Green Sheet, Inc.
Rohnert Park, CA

Susan Scrimshaw
Hambright, Calcagno & Downing Advertising & Public Relations
Virginia Beach, VA

Jodi Schlafer
Hanser & Associates
West Des Moines, IA

Jeff Hall
HMP Communications
Malvern, PA

Paula Jaworski
The Humane Society of the United States
Gaithersburg, MD
Julieta Weiland
Juliette Weiland & Co.
Wilton, CT

Ron Khol
Machine Design Magazine
Cleveland, OH

Len Tomaszewski
Near West/South Gazette
Chicago, IL

William S. Bike, Gail Mansfield, and Mark Valentino
Near West/South Gazette
Chicago, IL

Mark Preston
U.S. Tennis Association
White Plains, NY

86. Health & Medical Writing

Rich Hansen
AARP
Washington, DC

Print Publications Division
American Academy of Anti-Aging Medicine
Littleton, MA

Carla Kemp
American Academy of Pediatrics
Elk Grove Village, IL

Peter Banks
American Diabetes Association
Alexandria, VA

Michael D. O'Neill
Applied Biosystems
Foster City, CA

Marcy O'Koon
Arthritis Today
Atlanta, GA

Paul Beckman
City of Houston, Human Resources, Communications
Houston, TX

Barbara Floria
Health Ink & Vitality
Communications
Yardley, PA

Dennise Brogdon
Hughston Sports Medicine Foundation
Columbus, GA

Kathy Knowles Chapeskie
Institute for Work & Health
Toronto, ON

Caron Wong
J CAHO
Oakbrook Terrace, IL

ADEAR CENTER, National Institute on Aging
Johnson, Bassin, and Shaw, Inc.
Silver Spring, MD

Harry G. Samuels
Learning Services
Bradenton, FL

Pamela Maurer
Lehigh Valley Hospital and Health Network
Allentown, PA

Patricia K. Thio
Loma Linda University
Loma Linda, CA

Stephanie Conner
Mcmurry
Phoenix, AZ

Scott Thompson
Medtronic Sofamor Danek
Memphis, TN

Susan Hawryluk
Memorial Hospital of Rhode Island
Pawtucket, RI

Beth Herskovits
Ocular Surgery News
Thorofare, NJ

Pat McGee and the Orthopedics Today Staff
Orthopedics Today
Thorofare, NJ

Marianne Mallon and Beth Orenstein
Radiology Today
Spring City, PA

Deven Kichline
RT Image
Malvern, PA

Iris Aboytes
Sandia National Laboratories
Albuquerque, NM

Marie Rosenthal
SLACK Incorporated
Thorofare, NJ

Ken Ortolon
Texas Medical Association
Austin, TX

William S. Bike
University of Illinois at Chicago
College of Dentistry
Chicago, IL

Deborah Schwartz
Washington Hospital Center
Washington, DC

87. Speech & Script Writing

Boe Workman
AARP
Washington, DC

Linda Slaughter
AARP
Washington, DC

Blue Ridge HealthCare
Marketing
Blue Ridge HealthCare
Morganton, NC

Alexander P. Tsigdinos
BlueChair Group, Inc.
Los Gatos, CA

Sean Madden
California State University, Monterey Bay
Seaside, CA

Angelo Carfagna
Fairleigh Dickinson University
Teaneck, NJ

Alexandra Compton
OhioHealth
Columbus, OH

Communications
Peel District School Board
Mississauga, ON

J. M. Masters
Rayovac
Madison, WI

88. Technical Writing

Michael D. O'Neill
Applied Biosystems
Foster City, CA

Marcia Brink and Melanie Auen
Center for Transportation Research and Education
Ames, IA

Gretchen Pienta
Commercial Investment Real Estate
Chicago, IL

Julie Cruz
Del Mar Reynolds Medical, Inc.
Irvine, CA

Joseph A. Domino
GE - Security
Boca Raton, FL

Robert Biskeborn and James Eaton
IBM Corporation
Yorktown Heights, NY

Bill Hudgins
LandLine Magazine
Gallatin, TN

Laurel M. Sheppard
Lash Publications International
Hilliard, OH
Elisa Liehr
Liehr Marketing & Communications, Inc.
Rolling Hills Est., CA

Pamela Wesley
McLeod Software
Birmingham, AL

Karl Seyfert
MOTOR Magazine
Troy, MI

PACE Office
NASA Dryden
Flight Research Center
Edwards, CA

Laura Carlson
New York Life Insurance Company
New York, NY

Hanna Goss
NOAA Coastal Services Center
Charleston, SC

Jean M. Hoffman
Penton Media, Machine Design
Cleveland, OH

Kelly Johnson
PM Engineer Magazine
Bensenville, IL

Elizabeth Fordham
Quill & Ink
Houston, TX

Chris Burroughs
Sandia National Laboratories
Albuquerque, NM

Sarah Wigser
Mason, OH

Charlotte Thomas
Society of Women Engineers, SWE Magazine
Cleveland Heights, OH

John H. Tibbetts
South Carolina Sea Grant Consortium
Charleston, SC

Carole A. Yourl and Rommel Bugay
ViewSonic Corporation
Walnut, CA

Tim Talevich
Costco Wholesale
Issaquah, WA

Kristin Merriman-Clarke, CAE
Executive Update Magazine, GWSAE
Washington, DC

Nancy Dunham
EyeWorld Magazine
Fairfax, VA

Kelly Moore
Hanser & Associates
West Des Moines, IA

Julie A. Gasper
Peter Kiewit Sons’, Inc.
Omaha, NE

Ann Haver-Allen
Princeton University School of Engineering
Princeton, NJ

Ingrid Tistaert
Professional Ski Instructors of America
Lakewood, CO

Alyssa Chase
RCI Ventures
Indianapolis, IN

B. Scott Hunt and Stephani Hawkins
Sabre Airline Solutions
Southlake, TX

Gregory Walker
Texas Medical Foundation
Austin, TX

Eddy McNeil
Turnaround Management Association
Chicago, IL

Joan Dooley
UGS PLM Solution
Ames, IA

Marie Quanbeck
Wellmark Blue Cross and Blue Shield
Des Moines, IA

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Advertising Specialty Institute
Trevose, PA

Jennifer N. Hall
American Association of Textile Chemists and Colorists
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Wendie Lubic
American Society for Biochemistry and Molecular Biology
Bethesda, MD

Stacie Reistetter
American Society for Engineering Education
Washington, DC

Ann Marie Sedor
AMVETS - American Veterans
Lanham, MD

Dawn Vande Kolk and Beth Blanck
Bowling, Inc. Shared Services
Greendale, WI

Kim Meek
Conservation International/Center for Applied Biodiversity Science
Washington, DC

Giulia Pobjecky-Fini
CRN/CMP Media LLC
Manhasset, NY

Matthew LaFleur
Dental Practice Report
Northfield, IL

Diablo Custom Publishing
Walnut Creek, CA

89. Manual & Report Writing

Carol Payne, Elle Burkett, Tina Ramas-Ingold
California Credit Union League
Rancho Cucamonga, CA

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Government e-Management Solutions
St. Louis, MO

90. Tutorials, Help Files & FAQs

Heidi Woodard
Blue Cross and Blue Shield of Nebraska
Omaha, NE

Detra Perry and Bill Doss
Roche Diagnostics
Indianapolis, IN

JInm Able
Roche Diagnostics
Indianapolis, IN

Adèle Sommers
San Luis Obispo STC Chapter
Atascadero, CA

Marla Lineberry
Scalable Software
Houston, TX

91. Best Rewrites

Jessie Halverson
American Association of Snowboard Instructors
Lakewood, CO

Steven Keева and Reginald Davis
American Bar Association Journal
Chicago, IL

455
Bonnie Fitzgerald
Public Affairs Council
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Sky
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Erika Mangan
SLACK Incorporated
Thorofare, NJ

Gretchen S. Blackburn
Texas Medical Association
Austin, TX

Hope Stehling
Texas Medical Foundation
Austin, TX

Kaley Paris
Texas Tech University - Marketing & Promotions for Student Affairs
Lubbock, TX

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Township High School District 214
Arlington Heights, IL

U.S. Army Safety Center
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Kimberly Forrester
United States Professional Tennis Association
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Vanessa Sidwell
Wal-Mart Stores, Inc.
Bentonville, AR

Candice Kiel
The Write Type
Reno, NV

Mitzie Bower
Sandia National Laboratories
Albuquerque, NM

Dean Haspiel
The Shuttle Sheet
Greensboro, NC

Michael Witte
Sky
Greensboro, NC

94. Covers

Ashley Wijbrands
ADT Security Services
Boca Raton, FL

Myron Lo
American Society for Engineering Education
Washington, DC

Judi Connelly
ASCD
Alexandria, VA

93. Illustration & Typography

Billy Joe Smallwood
Air Force News Service
San Antonio, TX

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Aon Consulting
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Mac Publishing, LLC
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Yvette Watson
Navy Federal Credit Union
Merrifield, VA

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Upper Marlboro, MD

Elaine Dickinson
BoatU.S. Magazine
Alexandria, VA

Natalie Moreno
California Credit Union League
Rancho Cucamonga, CA

Amy McGuire
City of Gaithersburg
Gaithersburg, MD

Roxanne Rash
Document Management Industries Association
Alexandria, VA

Suzanne Lopez-Isa
The Hispanic Outlook in Higher Education
Paramus, NJ

Massoud Etemadi
International Monetary Fund
Washington, DC

Sheck Cho
John Wiley & Sons, Inc.
Hoboken, NJ

Elisa Liehr
Liehr Marketing & Communications, Inc.
Rolling Hills Est., CA

LOMA
Atlanta, GA

Amy Carson and Karen Kramer
The Louis Berger Group
East Orange, NJ

Jenifer Steele and Susan Scandrett
Mac Publishing, LLC
San Francisco, CA

Lisa Tomaszewski, Greg Kelly, Michael Hubert
Medical World Communications
Janesville, NJ

Neal Zipser
Motor & Equipment Manufacturers Association
Research Triangle, NC

Cheryl McKeown, Michele L. Gorderer, Lori Shields
Ocular Surgery News
Thorofare, NJ

Julie Fournier
National Association of REALTORS®
Chicago, IL

J effrey Antman
NJ Transit
Newark, NJ

Cheryl McKeown, Michele L. Gorderer, Lori Shields
Ocular Surgery News
Thorofare, NJ

Julie A. Gasper
Peter Kiewit Sons’, Inc.
Omaha, NE

Laura J. Kloberg
Phi Kappa Phi Forum
Auburn University, AL
96. Spreads

Jill Brabant
American Bankers Association
Washington, DC

Amy Carson and Karen Kramer
The Louis Berger Group
East Orange, NJ

Jennifer Steele and Ryan Etter
Mac Publishing, LLC
San Francisco, CA

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National Driller
Marianna, FL

Gerry deSimas, Jr., Deborah Beauchamp, Heather Ford/Ford Folios
Northeast Utilities Systems
Berlin, CT

Jeff Strom
Northern Illinois University
DeKalb, IL

PRISM Media Group
Carrollton, TX

Laurie Redd-Miller
RT Image
Malvern, PA

Randy Montoya
Sandia National Laboratories
Albuquerque, NM

Daniel Carriero
UST
Greenwich, CT

98. Logos, Stationery & Graphic Standards Materials

Melissa Wilson
Chase Me
St. Peters, MO

Communications & Quality of Care
College of Physicians and Surgeons of Alberta
Edmonton, AB

Marie Swift
Impact Communications
Leawood, KS

Communications Team
Kaiser Permanente and The Vanguard Group
Malvern, PA

Paula J. Vaughan Ciszewski
Lighthouse Public Relations, Ltd.
Wixom, MI

97. Photographs

Giulia Pobjecky-Fini and Eddie Milla
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PACE Office
NASA Dryden
Flight Research Center
Edwards, CA

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Sandia National Laboratories
Albuquerque, NM

Kara Iaconis and Elizabeth Zapata
Scholastic, Inc.
New York, NY

Chris Rogers
Sky
Greensboro, NC

Sofia Silva and Kanji Takeno
Towson University
Photographic Services
Towson, MD

Mark Preston
U.S. Tennis Association
White Plains, NY

99. Print Ads & Advertorials

Toy Bagwell and Donna Budjenska
AFLAC Incorporated
Columbus, GA

ARMS Program
Charlestown, IN

Sam Murray
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Today's Dietitian Staff
Today's Dietitian
Spring City, PA

Gregory B. Jones
Unfinished Furniture Association
Mount Laurel, NJ

Rich Ochab
Winning Strategies
Public Relations
Newark, NJ

101. Calendars, Posters & Certificates

 Cathie Stevens and Ralph Reschke
Alcan Primary Metal - BC
Kitimat, BC

Gabrielle DeFord
American Red Cross
Washington, DC

Andrea Owsinek
Anne Ink
Bloomfield Hills, MI

Maureen Hartigan
Canadian Blood Services
Ottawa, ON

Will Henderson
Cardinal Health System
Munde, IN

Kathy DeRouen
Chalmette Medical Center
Boston, MA

Marcia Hall-Richards
City of Atlanta/Department of Aviation
Atlanta, GA

Brian Wolfson
City of Commerce
Commerce, CA

Cindy Stewart
City of Troy
Troy, MI

Debby Wetzels, Cathay Zipp, Bill Cotton
Colorado State University - University Relations
Fort Collins, CO

Lisa A. Craig
DMB Sports Group, Inc.
Lansdowne, VA

Toby Taylor, Lee Weinreb, Tracy Park
GloriMe Web & Print Design,
American HomePatient
Brentwood, TN

Jonathan Jarashow
H. Crimson, Inc.
Spring Valley, NY

Laura Mabry and Bryan Maxwell
Health Alliance Medical Plans
Urbana, IL

Helen M. Hall
The Institute of Electrical & Electronics Engineers, Inc.
Washington, DC

Jan Haley-Schwoyer
Jangle AMC, Inc.
Nazzareth, PA

Patricia M. Burgio
Lancaster Central
School District
Lancaster, NY

Mercy Medical Center - North Iowa
Mason City, IA

Suzanne Guilmineau
Naval Research Laboratory
Washington, DC

Jennifer McCormick and Rory Joyce
New Jersey Marine Sciences Consortium
Fort Hancock, NJ

New York Power Authority
White Plains, NY

Ohio KePRO
Seven Hills, OH

Andrea J. Currie and Elaine C. Schneider
Pacific Northwest National Laboratory
Richland, WA

Communications
Peel District School Board
Mississauga, ON

Glenn Luensman
Reed Business Information
Foodservice Group
Oak Brook, IL

Jerome A. Gorman
Sandia National Laboratories
Albuquerque, NM

100. Displays, Signage & Packaging

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CulinArt, Inc.
Lake Success, NY

Lewis Clark, J. R. and Desiree Paradis
Florida Hospital Memorial Division
Ormond Beach, FL

Jane Hillhouse
Hillhouse Graphic Design
Kingsport, TN

Donna Austin-Workman, Shirley Alderson, Lee Prince
Pacific Northwest National Laboratory
Richland, WA

Connie Totten-Oldham
U.S. Postal Service
Arlington, VA

Christine Calandra-Brown
The Vanguard Group
Valley Forge, PA

VFW Magazine Staff
Veterans of Foreign Wars
Kansas City, MO

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National Ski Patrol
Lakewood, CO

Alan Tong and Ellen Shapiro
New York Life Insurance Company, L&A Marketing
Communications
New York, NY

Mike Curtis and Becky Whitelock
Northern Virginia Electric Cooperative
Manassas, VA

Mark Denato
Society for Biomaterials
Mt. Laurel, NJ

Linda Silverstein
Solomon Schechter Day School of Greater Boston
Newton, MA

Leanne Wells
Thomson Healthcare Strategic Marketing Group
Englewood, CO
Jennifer Hood
Saskatchewan Government Insurance
Regina, SK

Karen N. Perrino
SkillsUSA
Leesburg, VA

102. Best Redesigns

Debra L. Hinkle
AARP
Washington, DC

Joseph Kelly and BonoTom Studio
American Bankers Association
Washington, DC

American Marketing Association
Chicago, IL

Lisa Wong
Aon Consulting
New York, NY

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ASCR International
Cockeysville, MD

Dan Quinn and Alex Cortes
ESPN
Bristol, CT

Bussolati Associates and the Team of Executive Update
Executive Update Magazine, GWSAE
Washington, DC

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Fairleigh Dickinson University
Teanek, NJ

Fidelity Institutional Retirement Services Company & SmartMoney Custom Solutions
New York, NY

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Glass Griffin Graphics, Inc.
Lombard, IL

Mark Montgomery
IEEE
New York, NY

David Famiano
J ohn Wiley & Sons, Inc.
Hoboken, NJ

Pamela Maurer
Lehigh Valley Hospital and Health Network
Allentown, PA

J anel C. Patti
The Marcus Group, Inc.
Seacaucus, NJ

Courtney McLearin
Millikin University
Decatur, IL

Dawn Martin, Marsha Frazier and Philip McCormick
Moses Cone Health System
Greensboro, NC

Marlene Genaud and Jeanne Crockett
New Jersey Society of Certified Public Accountants
Roseland, NJ

Marketing Department
Oxford Health Plans
Trumbull, CT

Pedernales Electric Cooperative, Inc.
Johnson City, TX

Tina Hay
Penn State Alumni Association
University Park, PA

Ann Haver-Allen
Princeton University School of Engineering
Princeton, NJ

Jeffrey C. Reese
Public Relations Society of America
New York, NY

John Elsasser
Public Relations Society of America
New York, NY

Linda Baker
SLACK Incorporated
Thorofare, NJ

Melissa Daddona, ELS
SLACK Incorporated
Thorofare, NJ

Dee Sturgill
Software Informational Systems, Consulting Services
Lexington, KY

Caitlin Myler
Stone Ridge School of the Sacred Heart
Bethesda, MD

Nancy Entz
Tinker Federal Credit Union
Tinker AFB, OK

Martha Murphy
TurnerDillon LLC
Winston-Salem, NC

Michael Hunter
USDA Graduate School
Washington, DC

Watson Wyatt & Company/Blue Cross Blue Shield of Michigan
Cleveland, OH

Special Publications

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American Academy of Physical Medicine & Rehabilitation
Chicago, IL

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Aon Communication Consulting
Tampa, FL

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Batelle, Pacific Northwest National Laboratory
Richland, WA

Kevin Gabinski and Beth Blanck
Bowling, Inc. Shared Services
Greendale, WI

Brenda Spicer
Cleveland Metroparks
Cleveland, OH

James Delmonte
Cushman & Wakefield
New York, NY

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Elsevier
St. Louis, MO

ESRI
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Johnson City, TN

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George Hayhoe Associates
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Girl Scouts of Palm Glades Council, Inc.
Jupiter, FL

The Institute of Internal Auditors, Inc.
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The John Marshall Law School
Chicago, IL

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The Maryland-National Capital Park and Planning Commission
Upper Marlboro, MD

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MediMedia - StayWell
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Louise C. Paiva
Memorial Hospital of Rhode Island
Pawtucket, RI
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Ameriquest Mortgage Company
Orange, CA

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City of Houston, Human Resources, Communications
Houston, TX

DB2 Information Integrator Demo Team
IBM Corporation
San Jose, CA

Lori Block and Wade Johnson
Mellon
San Francisco, CA

Jeffrey Antman
NJ Transit
Newark, NJ

Joseph Ulrich
Penton Custom Media
Cleveland, OH

Corporate Communications/Public Affairs Department
Perdue Farms
Salisbury, MD

Alicia Buxton
The Vanguard Group
Malvern, PA

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WebAdvantage, Inc.
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Laura Siegfried
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BNA, Inc.
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Littleton, CO

Office of Community Relations
City of Naperville
Naperville, IL

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Kalamazoo, MI

Jane Mitchko, M.Ed. CHES
National Center for Injury Prevention & Control, Centers for Disease Control & Prevention
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